

Still receiving MultiLine calls after deleting the app

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Problem

I'm no longer with the organization requiring MultiLine and I deleted the app, but I am still receiving calls from MultiLine.

Why?

Your number is still associated with the MultiLine number in the Management Portal.

Resolution

The MultiLine administrator on your company's IT team needs to deactivate your account. Provide your name and personal number to the IT team and let them know you're still receiving MultiLine calls and need your account deactivated in Management Portal.
