

Announcing MultiLine Messaging for Microsoft Teams Beta [Aug 2022]

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MultiLine Microsoft Teams Integration beta is ready for testing

Movius is pleased to announce that the private beta release of MultiLine Microsoft Teams Integration is here. This beta release is made available to allow our user base to test and evaluate the product, but is not recommended for production use at this stage.

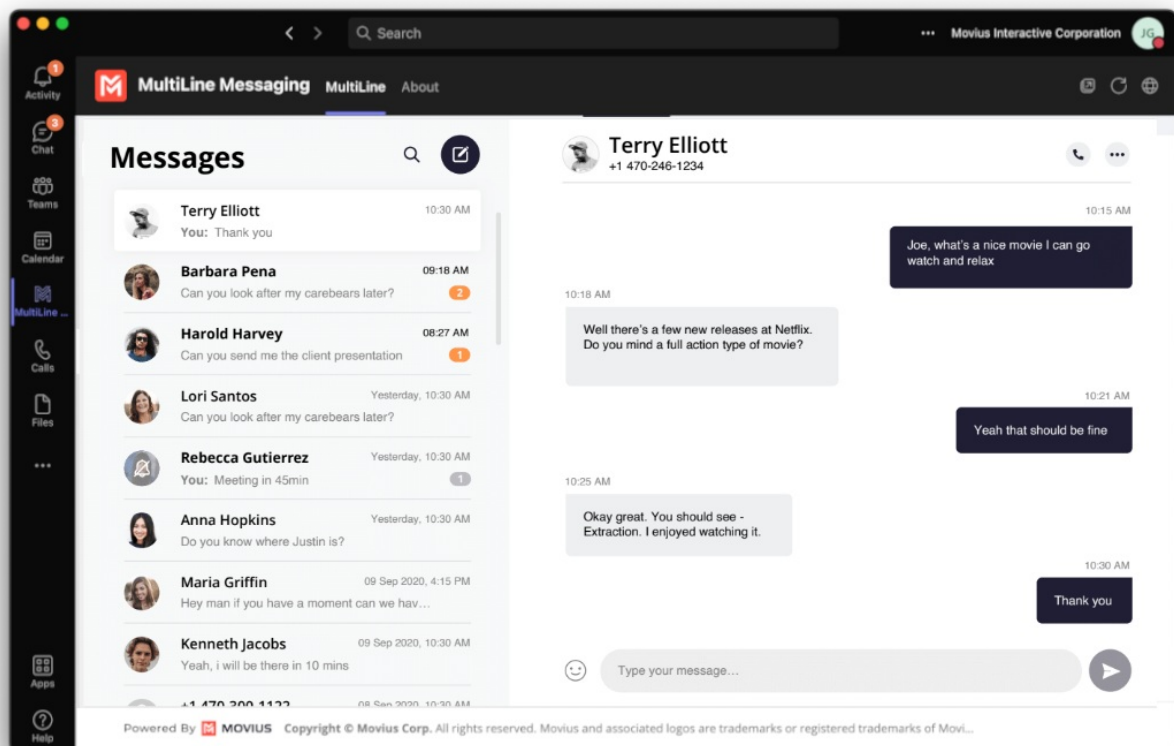
We thank our customers for your participation in launching this game-changing product.

What is the MultiLine Messaging App?

You will be able to send and receive messages using your MultiLine number in Microsoft Teams.

Currently the app [supports messaging](https://help.moviuscorp.com/help/multiline-teams-user), both 1:1 and group messaging. Calling functionality is coming soon.

The app also supports [message recording](https://help.moviuscorp.com/help/store-and-forward), [message opt-in flows](https://help.moviuscorp.com/help/tpca-opt-in), or [lexicon policies](https://help.moviuscorp.com/help/redaction-and-lexicon-policies), for users that in organizations that require compliance features. Our Movius platform handles messages sent and received from Microsoft Teams the same way it does messages sent from other MultiLine apps.



How do I enable the Beta?

Contact your Customer Service Representative to join the Beta. Administrator instructions to enable Microsoft Teams are available at the Help Center in [Enterprise Microsoft Teams Integration Hub](https://help.moviuscorp.com/help/multiline-teams-integration-hub) [🔗](https://help.moviuscorp.com/help/multiline-teams-integration-hub).

Where are end-user instructions?

End-user instructions are available at the Help Center at [Using MultiLine Messaging App for Microsoft Teams](https://help.moviuscorp.com/help/multiline-teams-user) [🔗](https://help.moviuscorp.com/help/multiline-teams-user).

How do I report issues?

End-users should send reports to their IT team, who should escalate to their Movius Customer Support Representative.

The more details you can provide us to investigate issues, the better:

- Details of the problem experienced
 - Application having the problem (MultiLine Messages Microsoft Teams App)
 - Time the problem occurred (include timezone)
 - If reporting a messaging issue, include the phone number messaged
 - Name of your organization (Movius)
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