MultiLine FLINT Product Document

Last Modified on 11/11/2022 4:25 pm EST

Read on to learn about Movius FLINT, MultiLine's Cisco Unified Communications Manager (CUCM) integration.

Movius FLINT

Leverage Movius FLINT mobile-first solution to mobilise fixed-line PBX communication systems.

Retain your existing fixed-line business numbers
Simultaneous ringing on desk phone and mobile (iOS and Android)
Maintain existing PBX features
Utilise your existing call recording infrastructure, complemented by Movius call recording to ensure 100% coverage (optional Add-on)
Solution deployable through BlackBerry UEM or Microsoft Intune
Centralized administration controls and policy enforcement through Management Portal
Carrier-grade voice using Movius patented technology

Features

- **Use existing office numbers**
  - Mobilize fixed-line business numbers and extend the value of your PBX investment
  - Use on-premises or cloud-based CUCM deployments
- **One Inbound Number**
  - Calls to the fixed-line number ring simultaneously on the desk phone and mobile device
- **Flexible Outbound Calling**
  - End users can initiate calls from the desk phone or the MultiLine app (Calls through MultiLine app can be made over Wi-Fi, mobile data and/or cellular network)
- **Compliant Mobile Calling**
  - Mobile calls can be captured by MultiLine or by call recording solutions integrated with the PBX
- **Compliant Mobile Messaging**
  - WhatsApp and text messaging can be enabled on the fixed-line number, with optional recording
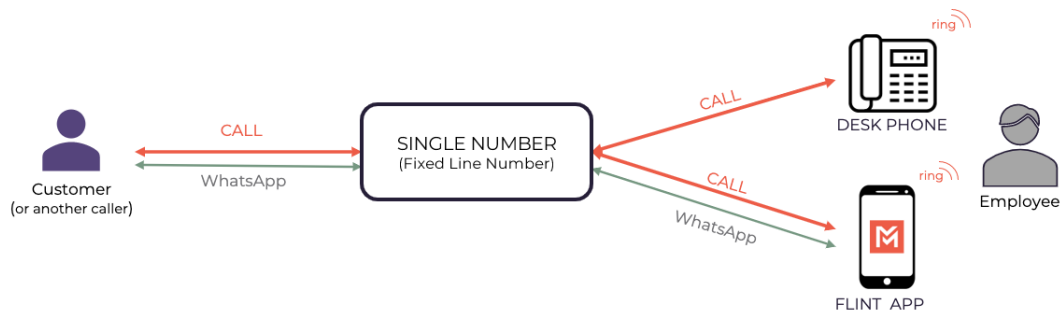
Benefits

Achieve compliance and continuity while leveraging current PBX infrastructure

- Close compliance gaps for remote workers
- Enable employees to conduct business, compliantly, from anywhere
- Open new messaging channels for compliant customer engagement

MOVIUS

- Ensure continuity for customers by retaining existing numbers
- Extend the value and life of your Cisco PBX infrastructure
- Provide a transition path to eliminating costly desk phones

User Experience

One number with full compliance features available on both the desk phone and mobile device.

Calling (2-way)

- Inbound: Desk phone and FLINT app ring simultaneously; first device answered is connected

- Outbound: Calls can be initiated from desk phone or FLINT app; caller identified by the same fixed-line number

- Existing call recording for desk phone complemented by optional call recording for FLINT app

Optional Add-on Feature: WhatsApp Messaging (2-way)

- Employees can send and receive WhatsApp messages with associated WhatsApp Business number and Business Name.

- WhatsApp messages capture