

# Set up a Webhook

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Read on to learn about setting up a Webhook.

## Overview

Administrators use Webhooks to connect MultiLine to an external application.

## Before you start

- An admin must have "Setup" Privilege in their Role in the organization to do these instructions. See [What Admin Privileges are in Management Portal?](https://help.moviuscorp.com/help/what-admin-roles-mmp) (<https://help.moviuscorp.com/help/what-admin-roles-mmp>).

## Step 1: Create User Permissions

1. Go to **Setup**, then **User Permissions**, and select **Add New**.
2. Edit the feature set according to the permissions the users of the external application should have.
3. Enter a name for the permissions set (usually named after the external application) and click **Save**.

## Step 2: Apply User Permissions

1. Go to **Setup** and click **Webhook Events**.
  2. For every Webhook event displayed, click **Edit**.
  3. Under **User Permissions** select the permission set created for the Webhook and click **Save**.
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