

# Why does MultiLine request access to Contacts?

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MultiLine applications are specially designed to protect user privacy.

The Contacts permission is only required for the following reasons:

- Proper display of Caller ID information,
- Enabling one-time import of contacts into MultiLine Contacts,
- Enabling sync with your Contacts app.

MultiLine **does not** read, store, transmit, or share any of your personal Contacts information. It will never upload or store any contact to any server or cloud.

The MultiLine mobile apps must add a single contact to your personal Contacts list which is only used for routing calls when you use the cellular network. For best experience, please don't delete this contact.

*Learn more about [Contact List Settings](https://moviuscorp.knowledgeowl.com/help/contacts-efdcfd3) (<https://moviuscorp.knowledgeowl.com/help/contacts-efdcfd3>).*

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