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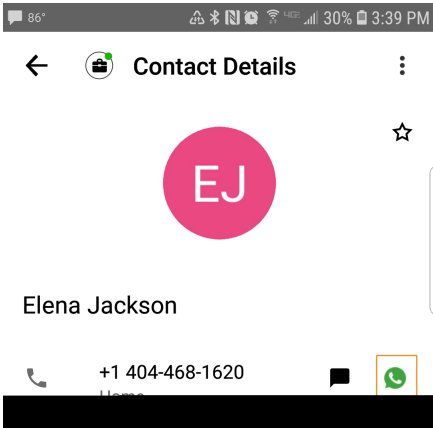
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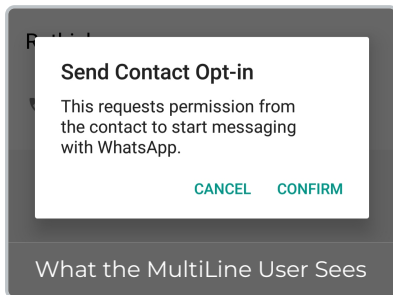
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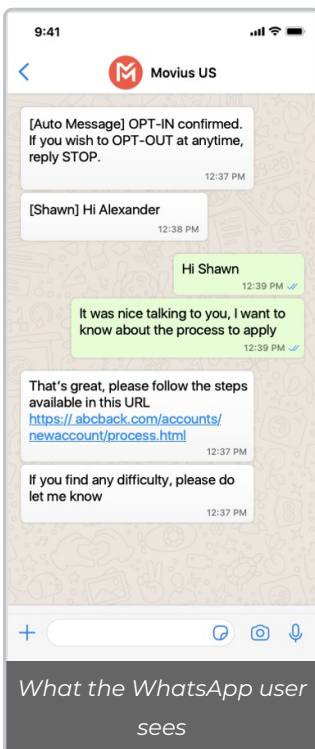
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3. The first time you send a message, you'll be asked permission to send the opt-in message. After sending the opt-in message, a new WhatsApp messaging thread is created that you can return to any time by going to your Messages tab on MultiLine



Note: the WhatsApp user must reply to the opt-in message to affirm their consent before you can proceed to message.

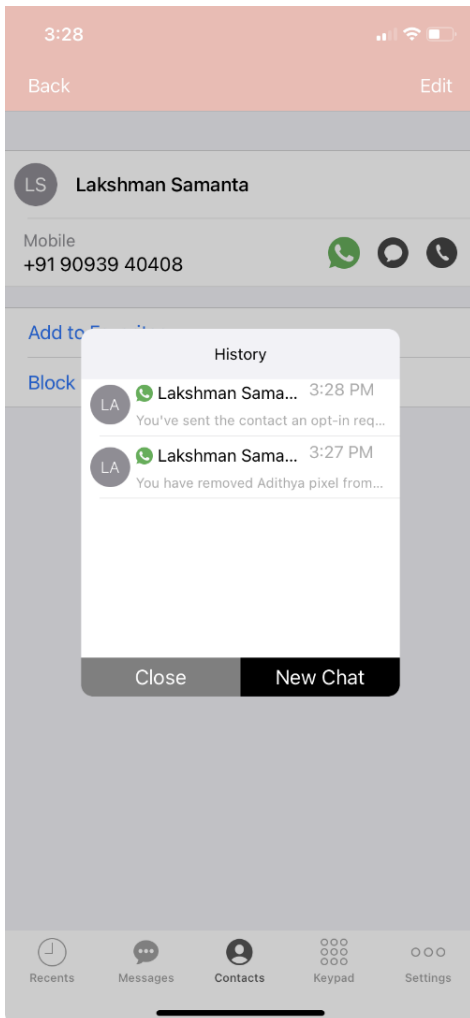


5. After the guest provides their consent, you can freely message the user until there has been 24

hours since you or the guest has sent a message. If more than 24 hours pass, the guest will need to reinitiate the conversation. *Note: A guest can always freely message you.*

Replying to WhatsApp messages

- You can reply to a WhatsApp message by tapping the WhatsApp icon from the Contact details page, or by finding the message thread in your message history.
- You can have multiple message threads with a user. You can access any of your threads to reply from the History page.

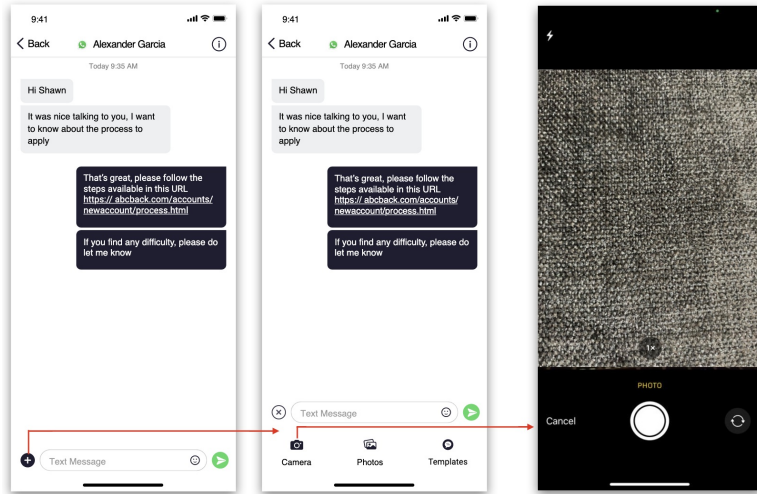


- If it has been less than 24 hours since the last message, you can message freely, but otherwise your messages will be held in a queue until the user reinitiates the conversation.

Sending Picture Messages

1. Tap the **Expand '+'** icon to reveal the menu.

Camera option



Note: You have the option to retake or cancel before sending.

Photo Library Option

