

## Desktop FAQ

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### If I set Do Not Disturb on my mobile, will it apply to MultiLine Desktop?

Yes, if you set Do Not Disturb on your mobile, MultiLine Desktop will not ring either and the calls will go to voicemail.

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### If I set a Business Hours schedule on my mobile, does it apply to MultiLine Desktop?

Yes, if you set Business Hours, calls outside business hours will go to your voicemail and MultiLine Desktop will not notify you of the calls.

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### Can I upload my mobile MultiLine local contacts or native contacts to MultiLine Desktop?

We don't currently support directly uploading MultiLine local contacts or native contacts to MultiLine Desktop. There is no sync between mobile MultiLine local contacts and MultiLine Desktop.

Currently, we support access to Exchange Contacts. If you add your local or native contacts to the Exchange server, you'll be able to use them in MultiLine Desktop.

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### If I block a number on mobile, will the number be blocked in MultiLine Desktop?

No, there is no call blocking currently for Desktop. We are currently working on adding the ability to block numbers in MultiLine Desktop.

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### How can I get my local contacts back after switching

## to Exchange? Can I switch my email used?

You can only use Exchange contacts with your registered email. Once you sync to Exchange, it is impossible to return back to local contacts. We are working on adding the ability to return to local contacts, and to use Native and Local contacts options.

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## Can I change my ringtone in MultiLine Desktop?

Unlike the mobile app, there's no option to change ringtone at at this time. We plan to offer it in a future release.

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