

How do I get my credentials for MultiLine Desktop?

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Credentials to sign in to MultiLine Desktop are in the MultiLine invitation.

- ***New MultiLine user***

- Your MultiLine Desktop credentials will be sent to you by your IT admin in a MultiLine invitation by email.
- Use the same username and password for activating MultiLine and logging into MultiLine Desktop for the first time.
- Click the link to access the MultiLine Desktop web portal (pin the tab or save it to your bookmarks bar for easy retrieval).

- **Existing MultiLine users**

- Your organization's IT admins will provide you the unique URL of your MultiLine Desktop web portal (pin the tab or save it to your bookmarks bar for easy retrieval).
- You can use the same username and password from your MultiLine invitation to log into MultiLine Desktop.
- If you've lost your MultiLine invitation:
 - Set a new password by using *Forgot Password*
 - Request your IT administrator to send you a new one.

When you log in to MultiLine Desktop for the first time, you'll be asked to change your password for security purposes. *Note: Continue to use the password in your latest MultiLine invitation whenever you need to reactivate the MultiLine mobile app.*

Note

You receive MultiLine invitations from your company or organization's IT administrators. Movius representatives cannot send you invitations.
