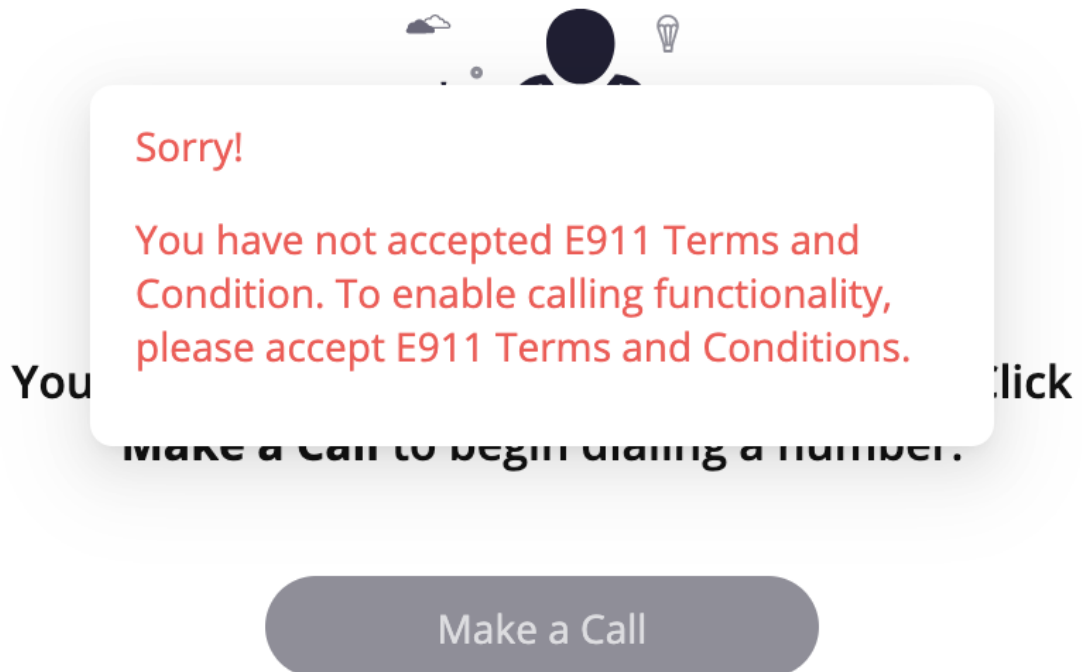


# Error: Sorry! You have not accepted E911 Terms and conditions

Last Modified on 11/02/2021 10:12 am EDT

When you try to make your first call you may see *the below error*:



This is because we are required to get your E911 address from you before we can provide the calling service.

To resolve, go to **Settings > E911 Address** and click **Add Address**. Enter your address information into the fields. Your ability to call will be enabled when complete. See [Update your E911 Address](#) for more information.

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