MOVIUS

Can't email Support

If you try to email support and your email program isn't activated, resolve with the following steps:

> When you reinstall Company Portal this will clear the data for your MultiLine app, including all your settings. If you're using Local Contacts, these contacts will be lost.

1. Reinstall Company Portal and Outlook.
2. Resign into your Microsoft account for Outlook and MultiLine.
3. Find your email invitation so you can reactivate the MultiLine application.
4. Reconfigure your settings (Call Settings, Call Handling, Contact Settings) as desired.
   - Using MultiLine Contacts list (https://moviuscorp.knowledgeowl.com/help/contacts-efdcfd3-get-started-with-contacts)
   - Call Settings: Set Data or Minutes calling modes (https://moviuscorp.knowledgeowl.com/help/call-settings)
   - Call Handling: Sequential and Simultaneous Dial, Do Not Disturb, Call Forwarding (https://moviuscorp.knowledgeowl.com/help/getting-started-with-multiline-call-handling-sequential-and-simultaneous-dial-do-not-disturb-call-forwarding)