

# Why does MultiLine request access to Contacts?

Last Modified on 04/19/2022 2:51 pm EDT

MultiLine applications are specially designed to protect user privacy.

The Contacts permission is only required for the following reasons:

- Proper display of Caller ID information,
- Enabling one-time import of contacts into MultiLine Contacts,
- Enabling sync with your Contacts app.

MultiLine **does not** read, store, transmit, or share any of your personal Contacts information. It will never upload or store any contact to any server or cloud.

The MultiLine mobile apps must add a single contact to your personal Contacts list which is only used for routing calls when you use the cellular network. For best experience, please don't delete this contact.

*Learn more about [Contact List Settings \(https://moviuscorp.knowledgeowl.com/help/contacts-efdcfd3\)](https://moviuscorp.knowledgeowl.com/help/contacts-efdcfd3).*

---