

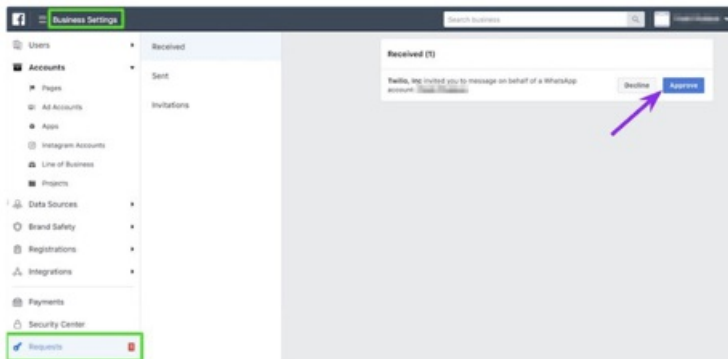
Grant Twilio required permissions in Business Manager

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After submitting the registration to Twilio on behalf of the enterprise, a pending request will appear in Facebook Business Manager [Business Settings](#) [external link].

The Facebook Business Manager must approve the request which provides consent for Twilio to send and receive WhatsApp messages for the Enterprise.

1. Go to **Business Settings**.
2. Click **Requests**.
3. Click **Approve**.



The Enterprise must acknowledge their approval for the process to proceed.