Configure policy settings for Movius for BlackBerry in Good Control Last Modified on 10/31/2021 9:41 pm EDT

These instructions provide information on important policy settings that you should set in Policies > Policy Sets > BlackBerry Work section of BlackBerry Good Control.

DASHBOARD	Manage Poli	icy Set	Delete
USERS Users and Groups Administrators	Name	Amit's Policy	
APPS Manage Apps Manage Services	Description	Good Default Policy with longer idle time ModernAuthON no native dialer app for calls	
App Groups POLICIES Policy Sets	User Numbers SECURITY PO	5 DLICIES COMPLIANCE POLICIES APPS	
Connectivity Profiles SETTINGS Servers	SECONITIO		ncel Update
GC Server Properties GP Server Properties Logging Properties Clusters	► CROSS-APP	POLICIES	
Status and Diagnostics Client Certificates Server Certificates	V BLACKBER	RY WORK	
REPORTING			

Disable use of Native Phone

To prevent users from making calls or SMS on their native phone number and restrict use to Movius for BlackBerry, you need to uncheck the option in the Policy Set:

- 1. To add or edit a policy set, go to Policy Sets under Policies.
- 2. On the Manage Policy Set screen, go to Apps > App Specific Policies > BlackBerry Work.
- 3. Go to the Interoperability tab.

■ BLACKBERRY WORK ■

App Settings	Notifications	S/MIME	Address Book	Interoperability	Docs and Attachments
				3	

4. In the Voice and SMS categories, deselect permissions to use native phone features and select options to use VOIP apps. Note: while Movius for BlackBerry is not a VOIP-only app, but this setting allows the app to be used for calls.

	VOICE
	Tap a phone number to dial using native phone
	Tap a phone number to dial using entitled and installed GD VOIP apps
	SMS
	Tap SMS icon to initiate SMS using native SMS apps
	Tap SMS icon to initiate SMS using entitled and installed GD SMS apps
	MISC
	Allow access to native browser
	Allow access to native maps
	LAUNCH 3RD PARTY APP (IOS ONLY)
5. C	lick Update.

Disable Contacts sync to native

Use these settings to control use of BlackBerry Contacts. If you allow syncing to device

- 1. To add or edit a policy set, go to Policy Sets under Policies.
- 2. On the Manage Policy Set screen, go to Apps > App Specific Policies > BlackBerry Work.
- 3. Go to the Address Book tab.



ADDRESS BOOK SYNC

- 4. In the Address Book Sync section.
 - Deselect Allow syncing BlackBerry Contacts to device. Note: selecting Allow syncing BlackBerry Contacts to device makes it possible for the native device to contact the BlackBerry Contacts.
 - 2. Deselect Allow device to use BlackBerry Contacts for Caller ID.

ADDRESS BOOK SYNC

Title	Email 1	Email 2	Email 3
Work number	Work 2	Mobile number	Mome number
Home 2	Home fax number	Work fax number	Other fax number
Home address	Company name	Company address	Notes
Radio			

Even if iCloud is enabled, allow syncing BlackBerry Contacts to device.

CALLER ID

Allow device to use BlackBerry Contacts for Caller ID.

Set up sync to the Exchange Server

Use these settings to allow Movius for BlackBerry to access their Exchange Contacts inside the Movius for BlackBerry app.

Movius for BlackBerry will not upload, store, or transmit the Exchange contacts. The sync will only allow the display and use of the contacts by the user within the app locally.

- 1. To add or edit a policy set, go to Policy Sets under Policies.
- 2. On the Manage Policy Set screen, go to Apps > App Specific Policies > BlackBerry Work.
- 3. Go to the Basic Configuration tab.
- 4. Complete the fields for Exchange ActiveSync Settings,

including Default. Domain, ActiveSync Server, and Autodiscover URL. Note: Completing the Autodiscover URL allows users to sync to the server without manually filling in server details.

EXCHANGE ACTIVESYNC SETTINGS

Default Domain	moviuscorp.com
Windows NT Dom	ain to try automatically when logging in. If your server uses newer UPN (email@host.com) style login
ActiveSync Serve	r outlook.office365.com
Specify the defaul	Exchange Server used to attempt to connect. (Example: cas.mydomain.com)
Autodiscover URI	https://autodiscover-s.outlook.com/Autodiscover/Autodiscover.svc
Provide Autodisco	ver URL if known. This will speed up the Autodiscover setup process. (Example: https://autodiscover.

Set up OTP/Office 365

Use these settings to set up SSO and OTP authentication.

- 1. To add or edit a policy set, go to Policy Sets under Policies.
- 2. On the Manage Policy Set screen, go to Apps > App Specific Policies > BlackBerry Work.
- 3. Go to the Advanced Configuration tab.
- 4. Select Use Office 365 Settings.
- 5. Select Use Office355 Modern Authentication.
- 6. Enter Azure App ID.
- 7. Enter Office 365 Tenant ID.

OFFICE 365 SETTINGS
☑ Use Office 365 Settings
Use Office 365 Setup Configuration for Work mailbox account setup.
•
Use Office 365 Modern Authentication
Use Office 365 Modern Authentication when logging into Work mailbox account
Azure App ID at
Enter Application ID registered in your Azure Portal.
Office 365 Sign On URL
If left blank, Work setup will try login.microsoftonline.com during an initial setup.
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Bypass Unlock Splash Screen

Use these settings to make sure that users can see who is calling without authentication.

- 1. To add or edit a policy set, go to Policy Sets under Policies.
- 2. On the Manage Policy Set screen, go to Apps > App Specific Policies > BlackBerry Work.
- 3. Select Allow parts of the user interface to be displayed when idle lock is in place.
- 4. Select Enable Custom Splash Screen.
- 5. Click Update.

BlackBerry Dynamics Features	About	
BlackBerry Dynamics Supported Opt BYPASS UNLOCK	ons.	
Incoming Call Screen In-Call Screen Allow parts of the user interface to	be displayed when idle lock is in place (Android Only)	
•		
CUSTOM SPLASH SCREEN (FUTU	RE RELEASE)	
Screen used to display a relationship number to our server and display it to	number between the app and the server, it is used to call from the device the guest as the virtual number.	9
- Call screen		

Configure 3rd Party Universal Link

To enable communication between BlackBerry Work app and Movius for BlackBerry app, setting Universal Link configuration is essential for the new simplified onboarding flow in Movius for BlackBerry.

There are separate procedures to set this up for iOS and Android. Click the tab below to view.



1. Go to Policy Sets > Apps > BlackBerry Work > Interoperability

DASHBOARD	Manage Policy Set					
USERS Users and Groups Administrators	Name	Good Default Policy				
APPS Manage Apps Manage Services	Description	Good Default Policy Mod	dernAuthON		1,	
App Groups	User Numbers	138				
POLICIES						
Policy Sets	SECURITY PO	LICIES COMPLIANC	E POLICIES	APPS		
Connectivity Profiles						ancel Update
SETTINGS						Opulae
Servers GC Server Properties GP Server Properties Logging Properties Clusters Status and Diagnostics Client Certificates Server Certificates	▶ CROSS-APP ▼ BLACKBERI					
REPORTING						
Export Data Audit Trail Logs	App Se	ettings Notifications	S/MIME	Address Book	Interoperability	Docs and Attachments
Server Jobs Export Connectivity Profile	WARNIN	IG: Interaction with non-GD	applications is	s not secure and car	expose sensitive data	a to a malicious application

2. In the Launch 3rd Party App Universal Link (iOS Only) section,

enter moviuscorp.page.link into the field and click Update.

Note: Enter one App scher	ne per line. Example App scheme: "apsSoftIDTE2G".	
	DUNIVEDGAL LINK (IOC ONLY)	
LAUNCH 3RD PARTY AP	PUNIVERSAL LINK (IUS UNLY)	
	P UNIVERSAL LINK (IUS UNLT)	
LAUNCH 3RD PARTY AP Enter App Universal Link	moviuscorp.page.link	

Android

- 1. Go to Policy Sets > Apps > BlackBerry Work > App Specific Policies > BlackBerry
 - Access > General

DASHBOARD	Manage Policy Set
USERS Users and Groups Administrators	Name Firebase_Bypass_Policy
APPS Manage Apps	Description Good Default Policy with Firbase Bypass custom changes
Manage Services App Groups	User Numbers 5
POLICIES	
Policy Sets	SECURITY POLICIES COMPLIANCE POLICIES APPS
Connectivity Profiles	Cancel Update
SETTINGS	
Servers	
GC Server Properties	▶ CROSS-APP POLICIES
GP Server Properties	
Logging Properties	
Clusters	
Status and Diagnostics	
Client Certificates	
Server Certificates	* APP SPECIFIC POLICIES
REPORTING	
Export Data	Name Filter
Audit Trail Logs	W BLACKBERRY ACCESS
Server Jobs	
Export Connectivity Profile	
TROUBLESHOOTING	General Security Network RSA Features BlackBerry Work (Mac and Win) BlackBerry
Upload Server Logs	Homepage
Expert Conver Properties	nonepage

2. Check the box for Enable 3rd Party Applications and add intent in the Enter comma separated URL schemes (No spaces. Limit 4K characters) text field.

Enable Direct Downloads (Windows and M	iac)
Disable BlackBerry Work (Windows and M	lac)
Open HTML files from other BlackBerry Dy	ynamics applications
Enable Geolocation	
Enable 3rd Party Applications	
Enter comma separated URL schemes (No sp characters).	paces. Limit 4K intent

Enable Crash Reporting

Enabling crash reporting allows Movius to collect the crash reports from Firebase to diagnose issues and improve app quality

DASHBOARD	Manage Poli	icy Set
USERS Users and Groups	Name	Cond Default Defau
Administrators	Name	Good Default Policy
PPS	Description	Good Default Policy ModernAuthON
Anage Apps		
Manage Services App Groups	User Numbers	140
OLICIES		
olicy Sets	SECURITY PO	DLICIES COMPLIANCE POLICIES APPS
Connectivity Profiles		Cancel Update
SETTINGS		
GC Server Properties	► CROSS-APP	POLICIES
P Server Properties	► CRUSS-APP	FOLICIES
ogging Properties		
lusters		
Status and Diagnostics		
Client Certificates		
Server Certificates	BlackBe	erry Dynamics Supported Options.
REPORTING	BYPAS	erry Dynamics Supported Options. IS UNLOCK
Export Data	- Incomi	ing Call Screen
Audit Trail Logs	- In-Call	I Screen
Server Jobs	Allov	w parts of the user interface to be displayed when idle lock is in place (Android Only)
Export Connectivity Profile	CUSTO	DM SPLASH SCREEN
ROUBLESHOOTING		
Ipload Server Logs		used to display a relationship number between the app and the server, it is used to call from the device
Export Server Properties		r to our server and display it to the guest as the virtual number.
	- Call sc	creen able Custom Splash Screen (iOS Only)
	FIREBA	ASE CRASH REPORTING
	uncheck	eports sent to Firebase allow Movius to fix stability issues and improve app quality. If this setting is ked, Movius will not receive crash reports. ible Crash Reporting

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