

# Guide: Deploy Movius for BlackBerry using Good Control

Last Modified on 10/31/2021 9:40 pm EDT

This document describes the necessary steps for setting up Movius for BlackBerry to work within a Good EMM environment.

These steps should be performed by the BlackBerry administrator before Movius for BlackBerry MultiLine administrators can begin adding users in the Management Portal and must be performed before users can successfully activate the apps.

## Info

Note: This guide covers important settings that allow the Movius for BlackBerry app to work correctly and to ensure your organization is able to enforce your compliance policies. It isn't a complete guide to all settings in BlackBerry Good Control, for that see [BlackBerry Good Control documentation](#).

## Step 1: Configure the policy set for Movius for BlackBerry users

For all instructions in this section, you'll be in the Policies > Policy Sets > BlackBerry Work section of BlackBerry Good Control.

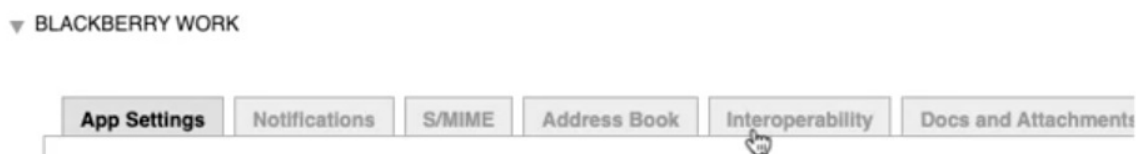
The screenshot shows the 'Manage Policy Set' interface in BlackBerry Good Control. The left sidebar contains navigation menus for DASHBOARD, USERS, APPS, POLICIES, SETTINGS, and REPORTING. The 'POLICIES' menu is expanded, and 'Policy Sets' is highlighted with a red box. The main content area displays the details for a policy set named 'Amit's Policy'. The description field contains the text 'Good Default Policy with longer idle time ModernAuthON no native dialer app for calls'. The 'User Numbers' field shows '5'. Below the main content area, there is a horizontal menu with three options: 'SECURITY POLICIES', 'COMPLIANCE POLICIES', and 'APPS'. The 'APPS' option is highlighted with a red box. Below this menu, there is a section titled 'CROSS-APP POLICIES' with a red box around the text 'BLACKBERRY WORK'. At the top right of the main content area, there is a 'Delete' button. At the bottom right, there are 'Cancel' and 'Update' buttons.

## Disable use of Native Phone

To prevent users from making calls or SMS on their native phone number and restrict use to Movius for BlackBerry, you need to uncheck the option in the Policy Set:

1. To add or edit a policy set, go to **Policy Sets** under **Policies**.

2. On the Manage Policy Set screen, go to Apps > App Specific Policies > BlackBerry Work.
3. Go to the Interoperability tab.



4. In the Voice and SMS categories, deselect permissions to use native phone features and select options to use VOIP apps. *Note: while Movius for BlackBerry is not a VOIP-only app, but this setting allows the app to be used for calls.*



5. Click Update.

## Disable Contacts sync to native

Use these settings to control use of [BlackBerry Contacts](#). If you allow syncing to device

1. To add or edit a policy set, go to Policy Sets under Policies.
2. On the Manage Policy Set screen, go to Apps > App Specific Policies > BlackBerry Work.
3. Go to the Address Book tab.



4. In the Address Book Sync section.
  1. Deselect Allow syncing BlackBerry Contacts to device. *Note: selecting Allow*

*syncing BlackBerry Contacts to device makes it possible for the native device to contact the BlackBerry Contacts.*

2. Deselect Allow device to use BlackBerry Contacts for Caller ID.

#### ADDRESS BOOK SYNC

Allow syncing BlackBerry Contacts to device.

Allow access to the following contact fields:

- |   |  |   |   |
|---|--|---|---|
| <input type="checkbox"/> Title                  | <input type="checkbox"/> Email 1         | <input type="checkbox"/> Email 2                  | <input type="checkbox"/> Email 3                |
| <input checked="" type="checkbox"/> Work number | <input type="checkbox"/> Work 2          | <input checked="" type="checkbox"/> Mobile number | <input checked="" type="checkbox"/> Home number |
| <input type="checkbox"/> Home 2                 | <input type="checkbox"/> Home fax number | <input type="checkbox"/> Work fax number          | <input type="checkbox"/> Other fax number       |
| <input type="checkbox"/> Home address           | <input type="checkbox"/> Company name    | <input type="checkbox"/> Company address          | <input type="checkbox"/> Notes                  |
| <input type="checkbox"/> Radio                  |  |   |   |

Maximum length for notes field

Even if iCloud is enabled, allow syncing BlackBerry Contacts to device.

#### CALLER ID

Allow device to use BlackBerry Contacts for Caller ID.

## Set up sync to the Exchange Server

Use these settings to allow Movius for BlackBerry to access their Exchange Contacts inside the Movius for BlackBerry app.

Movius for BlackBerry will not upload, store, or transmit the Exchange contacts. The sync will only allow the display and use of the contacts by the user within the app locally.

1. To add or edit a policy set, go to **Policy Sets** under **Policies**.
2. On the **Manage Policy Set** screen, go to **Apps > App Specific Policies > BlackBerry Work**.
3. Go to the **Basic Configuration** tab.
4. Complete the fields for **Exchange ActiveSync Settings**, including **Default**, **Domain**, **ActiveSync Server**, and **Autodiscover URL**. *Note: Completing the Autodiscover URL allows users to sync to the server without manually filling in server details.*

### EXCHANGE ACTIVESYNC SETTINGS

Default Domain

Windows NT Domain to try automatically when logging in. If your server uses newer UPN (email@host.com) style login

ActiveSync Server

Specify the default Exchange Server used to attempt to connect. (Example: cas.mydomain.com)

Autodiscover URL

Provide Autodiscover URL if known. This will speed up the Autodiscover setup process. (Example: https://autodiscover.

## Set up OTP/Office 365

Use these settings to set up SSO and OTP authentication.

1. To add or edit a policy set, go to Policy Sets under Policies.
2. On the Manage Policy Set screen, go to Apps > App Specific Policies > BlackBerry Work.
3. Go to the Advanced Configuration tab.
4. Select Use Office 365 Settings.
5. Select Use Office365 Modern Authentication.
6. Enter Azure App ID.
7. Enter Office 365 Tenant ID.

### OFFICE 365 SETTINGS

Use Office 365 Settings

Use Office 365 Setup Configuration for Work mailbox account setup.

Use Office 365 Modern Authentication

Use Office 365 Modern Authentication when logging into Work mailbox account.

Azure App ID

Enter Application ID registered in your Azure Portal.

Office 365 Sign On URL

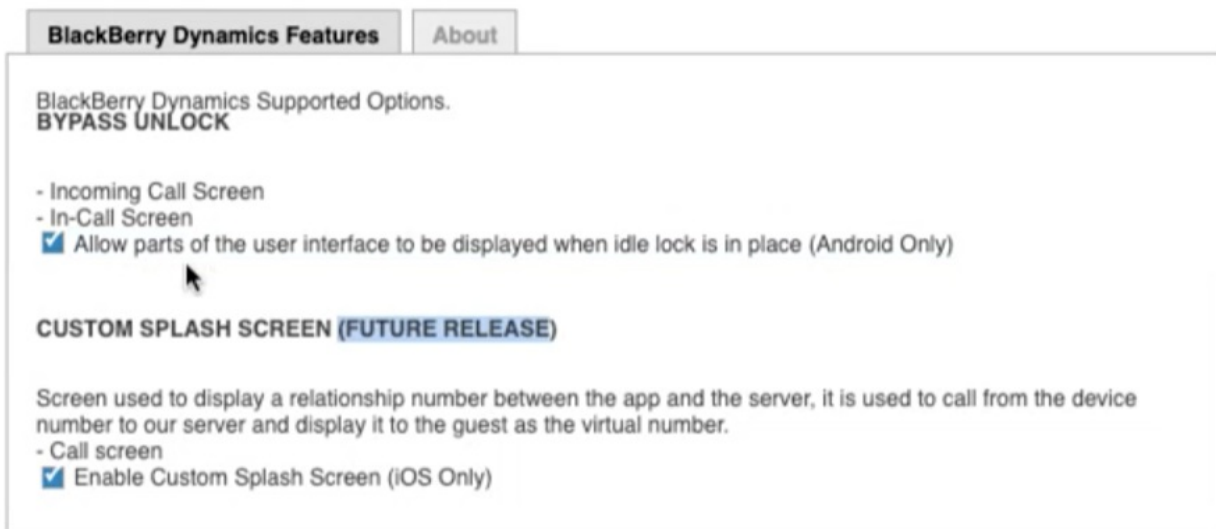
If left blank, Work setup will try login.microsoftonline.com during an initial setup.

Office 365 Tenant ID

# Bypass Unlock Splash Screen

Use these settings to make sure that users can see who is calling without authentication.

1. To add or edit a policy set, go to **Policy Sets** under **Policies**.
2. On the **Manage Policy Set** screen, go to **Apps > App Specific Policies > BlackBerry Work**.
3. Select **Allow parts of the user interface to be displayed when idle lock is in place**.
4. Select **Enable Custom Splash Screen**.
5. Click **Update**.



## Step 2: Add new users

This step will send an invitation to a user. Adding a Good user requires an email address, a desired App Group, and Policy Set.

Use these steps if the users' email addresses are in the accepted domains. Otherwise use the next steps for **Add custom users**, instead.

1. Go to **Users and Groups**



2. Click **Add Users**

## Users and Groups

1 Users | 0 Groups

Add Users

USERS | AD SYNC SETTINGS

Filter users by -- Not set --

User Actions

3. There are two ways to add users:

1. If they're in the directory service, import the user by searching their name

### Add Users

#### IMPORT FROM DIRECTORY SERVICE

Search for a user or group in your directory service.

#### ADD OR IMPORT CUSTOM USERS NOT IN ACTIVE DIRECTORY SERVICE

Add Custom Users

2. Otherwise, add a custom user

1. Fill in the Email Address, First Name, and Last Name fields, then click **Submit**

### Add Users

ADD USER | IMPORT USERS

Submit

Please type in the new user information below.

Email Address

First Name

Last Name

4. Select from the list to change to the desired policy set. *Refer to BlackBerry documentation for instructions on custom policy sets.*

## Manage User

User Actions

Tara Panu tarapanu@gmail.com

Policy Set [Good Default Policy](#)

App Groups [Movius](#) 

5. Click the edit pencil for App Groups to select the ones that you've set up for your Movius for BlackBerry users from the list, and click OK.

## Manage User

User Actions

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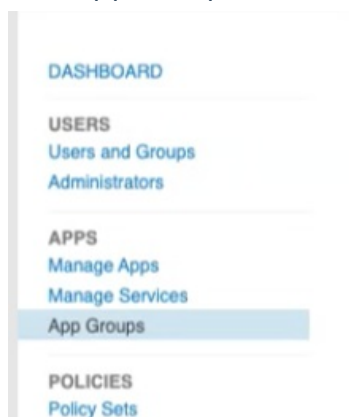
Policy Set [Good Default Policy](#)

App Groups [Movius](#) 

## Step 3: Create App Groups for Movius for BlackBerry users

App groups define which apps users are able to see, such as the Movius for BlackBerry app. You will add members and apps to the App groups.

1. Go to App Groups under Apps



2. Click the plus icon to create a new group.



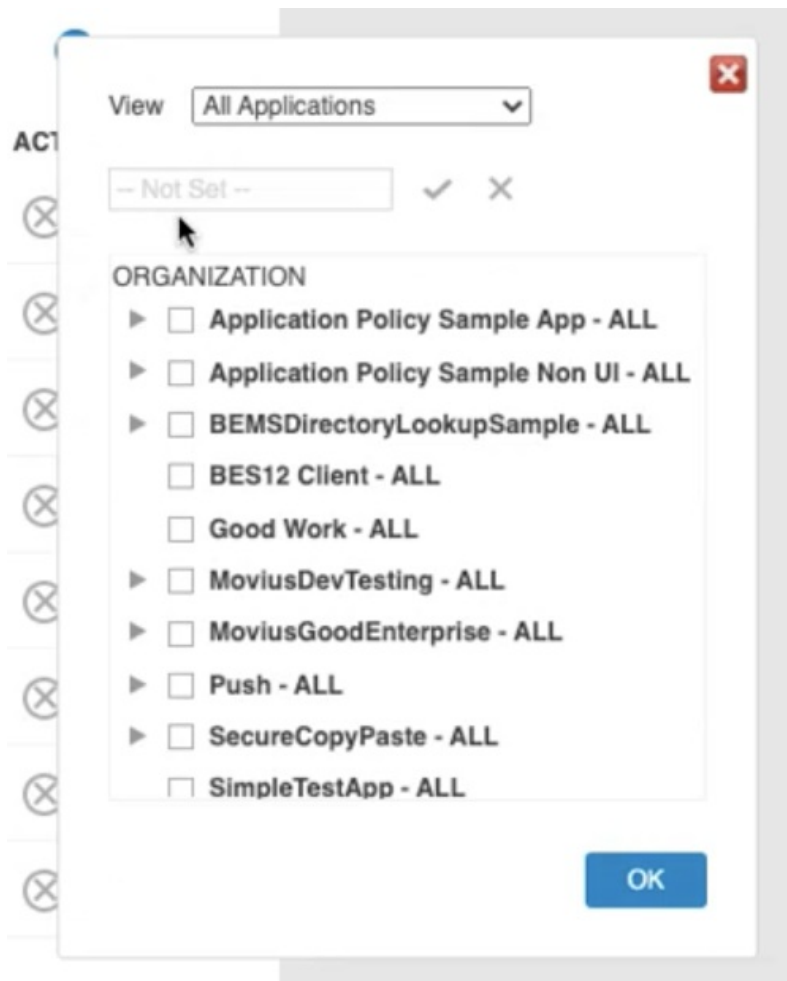
3. Click Members then Add to add people to the app group.



4. Click Apps then Add More to add Movius for BlackBerry and any other desired apps.



5. Select the apps and click OK.





6. Verify that all the apps you want the group to access are added in the **Apps** section.

MEMBERS | APPS

ENTITLED ENTERPRISE APPS + Add More

APP / GD VERSION	GD ENTITLEMENT ID	GD	ACTIONS
WorkGood	com.moviuscorp.workgood	✓ (Org)	⊗ 🗑
██████████	██████████	✓ (Org)	⊗ 🗑
Movius for BlackBerry	com.moviuscorp.moviusgood	✓ (Partner)	⊗ 🗑