Calls - MultiLine iOS

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Read on to learn about making calls from the MultiLine iOS and Android mobile applications.

Overview

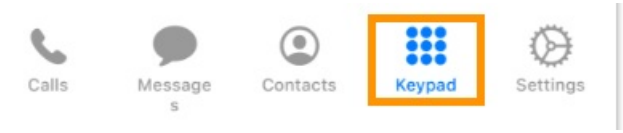
There are multiple ways to place a call in MultiLine: from the **Keypad**, from the **Recents** tab, and from your **Contacts** list. You can also place calls by clicking on phone number links.

Before you start

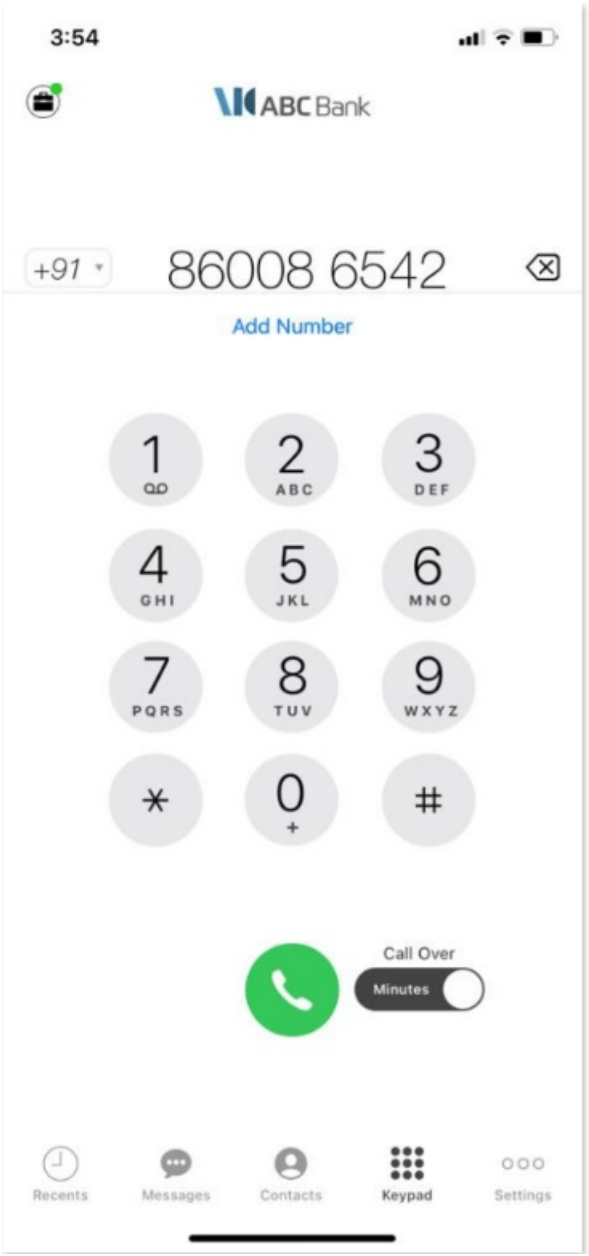
- Your organization will customize the look and feel of your MultiLine app. Therefore, screens presented in these instructions may differ visually from your version of MultiLine.
- Your organization may enable or disable certain functions, including:
  - Calling, Data/Minutes mode, or WiFi calling
  - Call forwarding or Call handling
  - Call recording
- If you have questions about what functions are enabled, contact your IT group for assistance.

Make a Call from the Keypad

1. Tap **Keypad** in the navigation bar at the bottom of your screen (iOS)



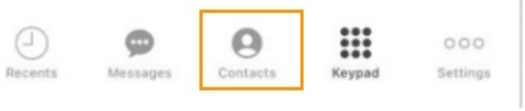
2. Begin dialing the number in the field at the top of the dial pad *Note: tap the country code to change it*



3. If you see the toggle, you can choose whether to[make the call over Data or Minutes (https://help.moviuscorp.com/help/understanding-your-call-settings)](https://help.moviuscorp.com/help/understanding-your-call-settings) by tapping the toggle

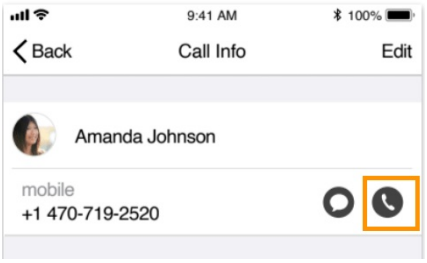
Make a call from Contacts

1. Go to your **Contacts** tab in the navigation bar at the bottom of your screen



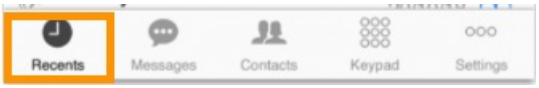
2. Tap a contact.

3. Tap the phone icon to make the call.

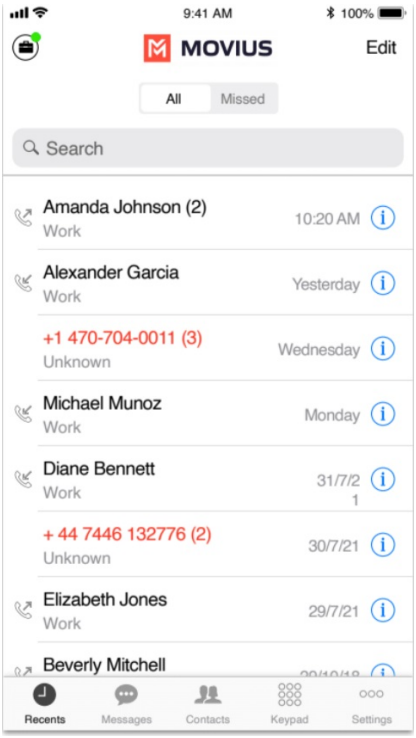


Call someone back from Recents

1. Go to your **Recents** tab in the navigation bar at the bottom of your screen



2. Tap on the blue "i" icon to reveal details about that call



3. Tap the call icon

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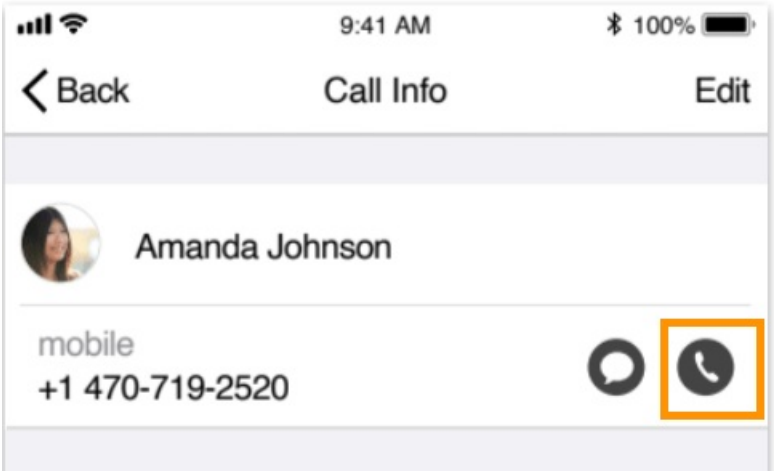
9:41 AM
100%
Back
Call Info
Edit
Amanda Johnson
mobile
+1 470-719-2520