Error: Current version is not supported, please upgrade to latest version from Play store/ App store

It's always important to update your applications, MultiLine included. Updates may include new features, security updates, and bug fixes. If you see this message, your admin has set the minimum version allowed. You won't be able to continue using the MultiLine app until you update the app.

We recommend turning on automatic updates for your MultiLine app. However, you can also choose to update manually if you prefer.

- For iOS, follow App Store instructions here [external link].
- For Android, follow Google Play instructions here [external link].

If you face further difficulty, contact your IT administrator. To help them assist you, include the version of the MultiLine app you have installed, your version of iOS or Android OS, and your version of the App Store or Play Store.

- Check version of iOS: https://support.apple.com/en-us/HT201685
- Check version of Android OS: https://support.google.com/android/answer/7680439?hl=en