

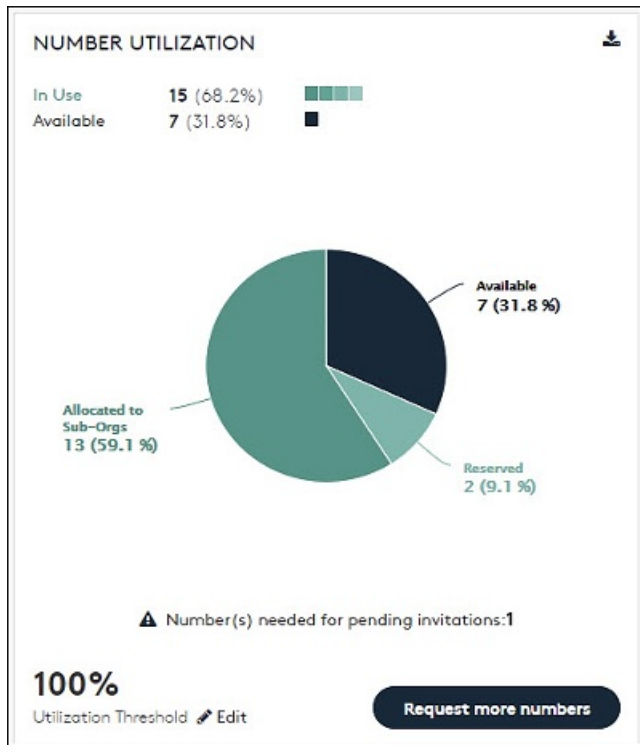
# Number Utilization

Last Modified on 07/21/2023 11:39 am EDT

Read on to learn how to interpret the Number Utilization panel.

## About Number Utilization

On the Number Utilization panel on the Dashboard, you can view how many numbers you're using and have available.



**In use:** Shows the numbers which are currently in use. **In use** numbers include assigned numbers, reserved numbers, registered numbers, and numbers allocated to an organization.

**Available:** Shows the numbers which are unallocated and can be used by the administrator.

Click anywhere on the Pie chart to see the number utilization in detail as below:

Number Utilization Details						
Organization	Total	Available Pending Invitation	Reserved	Assigned	Registered	Allocated To Sub-Organizations
ABC Banking Corporation	35	16 (2)	3	1	0	15
Allocated To Sub-Organizations						
Search by organization name <input type="text"/>						
Sub-Organization	Total	Available Pending Invitation	Reserved	Assigned	Registered	Allocated To Sub-Organizations
Operation	7	5 (1)	0	1	1	0
Retail Banking	8	4 (1)	1	0	3	0

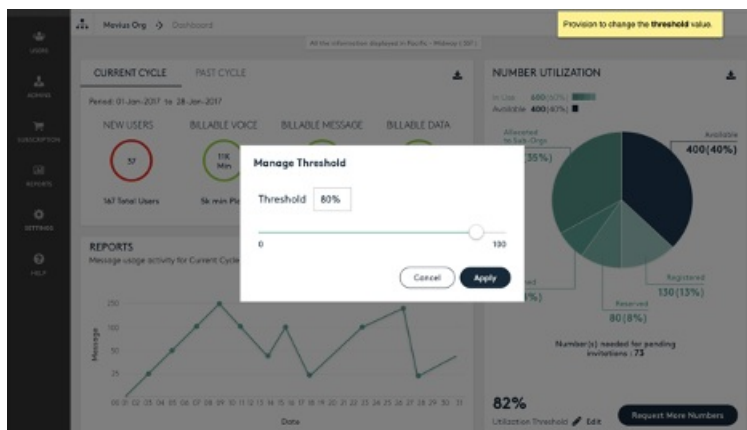
The total quantity of available numbers is divided into 5 categories:

- **Available:** The numbers which are currently not in use.
- **Reserved:** The numbers which are tagged for later use.
- **Assigned:** The numbers which are assigned to a user through invitation, but the user has not on-boarded yet.
- **Registered:** The user has successfully on-boarded.
- **Allocated to Sub-Organizations:** The numbers which are allocated to sub-organizations.

**Utilization Threshold:** It is the upper limit (in percentage) allocated for notifying the Administrator through an email, that he has utilized the maximum assigned threshold. Every time the administrator assigns a new number till all the available numbers are utilized, an email notifying the same will be sent.

You can edit the Utilization Threshold percentage value to be anywhere between 1 to 100.

**Example:** In Figure 9 the Utilization Threshold is assigned as 80%. This means, when the Number Utilization percentage reaches 80%, the administrator will receive an email saying that the maximum assigned threshold has been reached.



**Request More Numbers:** When you get an email notification that you have reached the assigned Utilization Threshold, you can request for more numbers using the steps below:

- Click **Request More Numbers**.
- A popup with the following message appears:

## Request for More Line Numbers


Call: +1 800 688 4001

Email: [Support@moviuscorp.com](mailto:Support@moviuscorp.com)

Ok

- Click **OK**.
- Send an email requesting for more numbers to the email address mentioned in the popup.
- You may also call on the number appearing in the popup.

**Download Report:** Two reports related to **Consumption (Voice, Message and Data)** and **Number Utilization** can be downloaded from two separate download icons on this screen. The same can be downloaded by following the below steps:

1. Click  (refer to Figure 4) to download the required report.
  2. Choose **Open** or **Save** to view or download the CSV file.
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