

Enable PBX phone for a user

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Read this to learn how to enable PBX phones for users who will use the same number for their PBX phone and their MultiLine.

Overview

Enabling PBX phones will allow for the user's mobile phone and desk phone to ring simultaneously, so the user can pick up the call at their desk or when they're mobile. *Note: The PBX Phone is disabled by default.*

Before you Start

- Organizations do not have the option to enable PBX by default. If your organization hasn't opted for this feature, you'll be unable to follow the steps below. Contact your Customer Success Team for more information.
- An admin must have "Accounts" Privilege in their Role in the organization to do these instructions. See [What Admin Privileges are in Management Portal?](https://help.moviuscorp.com/help/what-admin-roles-mmp) [↗](https://help.moviuscorp.com/help/what-admin-roles-mmp)
<https://help.moviuscorp.com/help/what-admin-roles-mmp> [↗](https://help.moviuscorp.com/help/what-admin-roles-mmp)

Enable PBX Phone

1. When adding a user or editing a user, go to a User's **Profile** tab.
2. Click on the checkbox for PBX Phone to enable.
3. Click **Save**.

Profile Activity Delete

MultiLine	16416316065	Usage	📞 Calls	💬 Messages	📊 Data
PBX Phone	<input type="checkbox"/> Disabled		8 min	0 msgs	0 B
User Permissions	default user permissions (Default)	Call Recording	<input checked="" type="radio"/> Enable <input type="radio"/> Disable		
Organization	GEO Testing	Message Logging	<input checked="" type="radio"/> Enable <input type="radio"/> Disable		
Device #	🍏 916363806095		<input type="checkbox"/> Login Suspended		
Language	English		<input type="checkbox"/> Account Suspended		

Close Save