

# Create user permissions

Last Modified on 11/18/2021 1:47 pm EST

Read this to learn how to create custom user permissions that you can apply to Organizations in the Setup tab.

## Overview

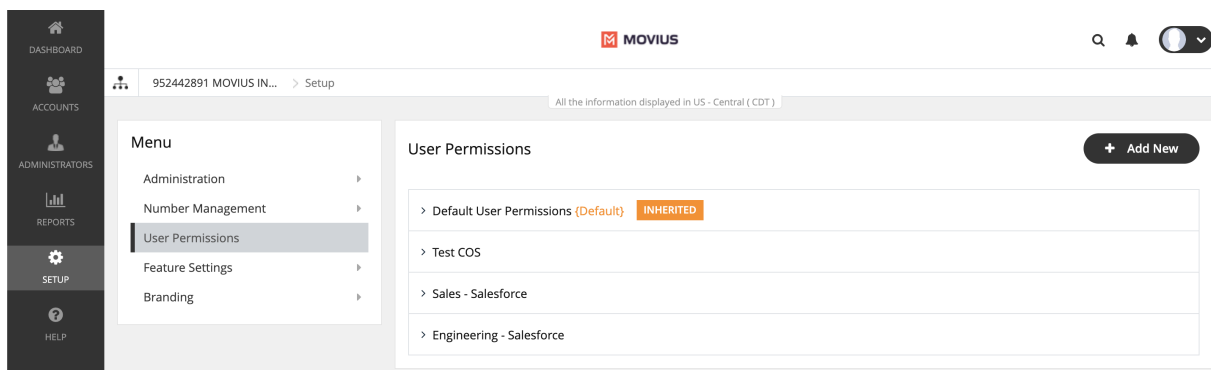
User permissions define what app features are available to users of the MultiLine app.

## Before you Start

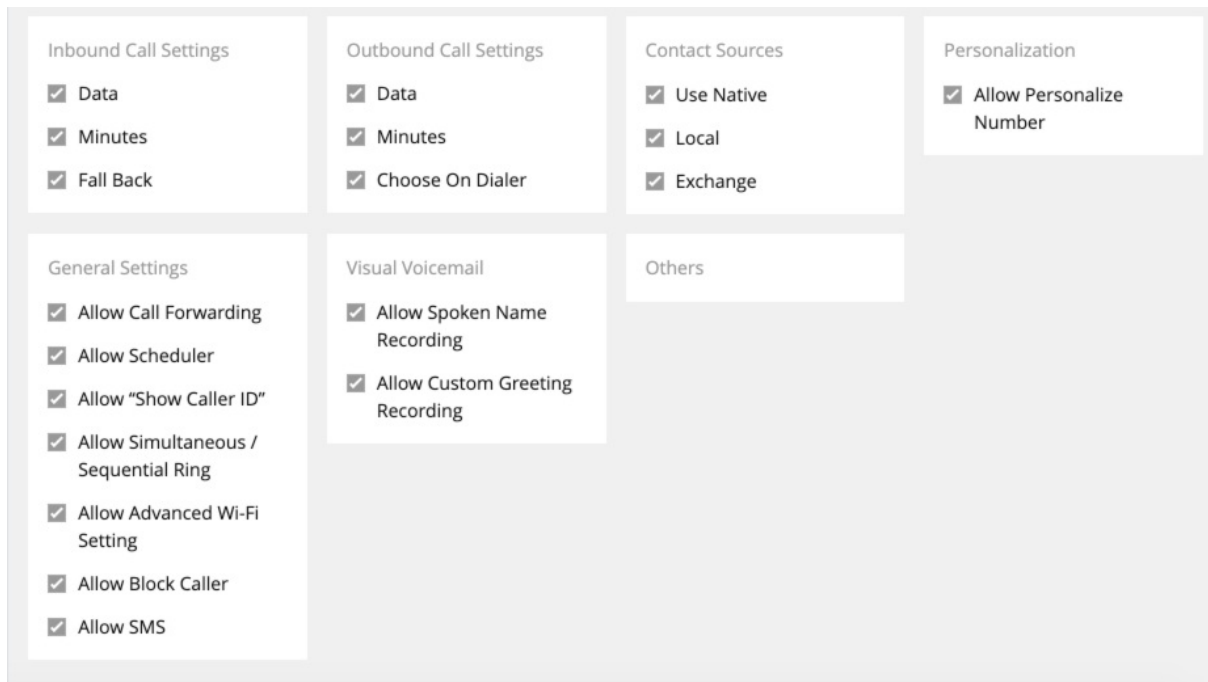
- An admin must have "Setup" Role in the organization to do these instructions. See *What Admin Roles are in the Management Portal*.
- Default User Permissions will set permissions for users that are not part of a subgroup.

## Create new custom permissions

1. Go to the Setup tab and click User Permissions.
2. Click Add New.



3. Check the box for a feature to permit it, or uncheck the box for a feature to disallow it.



# List of permissions

## Inbound Call Settings

- Data: Enable/Disable using data to receive inbound calls.
- Minutes: Enable/Disable using minutes to receive inbound calls.
- Fall back: Enable/Disable trying data first, then minutes, to receive inbound calls.

## Outbound Call Settings

- Data: Enable/Disable using data to make outbound calls.
- Minutes: Enable/Disable using minutes to make outbound calls.
- Choose on Dialer: Enable/Disable choosing data or minutes from the dialer when making outbound calls.

## Contact Sources

- Use Native: Enable/Disable using native contacts service in MultiLine.
- Local: Enable/Disable importing native contacts into MultiLine.
- Exchange: Enable/Disable exchanging contacts between native device and MultiLine server.

## Personalization

- Allow Personalize Number: Enable/Disable the ability to customize MultiLine number.

## General Settings

- Allow Call Scheduler: Enable/Disable call scheduler function.
- Allow Scheduler: Enable/Disable scheduler function.
- Allow "Show Caller ID": Enable/Disable caller ID function.
- Allow Simultaneous/Sequential Ring: Enable/Disable simultaneous/sequential ring function.

- Allow Advanced WiFi Setting: Enable/Disable toggling of the Advanced Wifi settings.
- Allow Block Caller: Enable/Disable incoming caller blocking function.
- Allow SMS: Enable/Disable SMS messaging.

## Visual Voicemail

Allow Spoken Name Recording: Enable/Disable spoken-name voicemail greetings.

Allow Custom Greeting Recording: Enable/Disable custom, personable voicemail greetings.

## You've created your custom permission

You can assign the permission set when you [add users](#).

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