

Create user permissions

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Read this to learn how to create custom user permissions that you can apply to Organizations in the **Setup** tab.

Overview

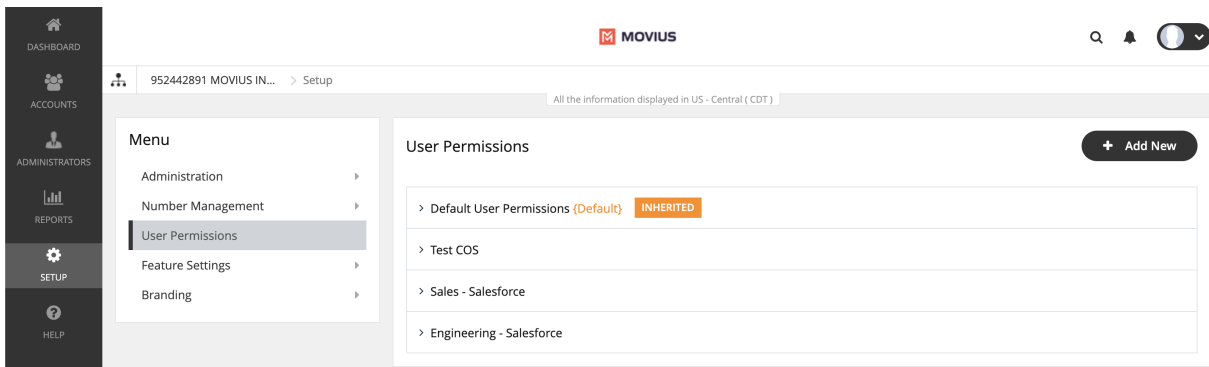
User permissions define what app features are available to users of the MultiLine app. User permissions are set at the organization level and are inherited by any sub-organizations. If your sub-organization has an inherited user permission, you must edit the user permission at the level it was defined.

Before you Start

- An admin must have "Setup" Role in the organization to do these instructions. See *What Admin Roles are in the Management Portal* (<https://help.moviuscorp.com/help/what-admin-roles-mmp>).
- **Default User Permissions** will set permissions for users that are not part of a subgroup.

Create new custom permissions

1. Go to the organization (<https://help.moviuscorp.com/help/navigate-organizations>) where you want to perform the action.
2. Go to the **Setup** tab and click **User Permissions**.
3. Click **Add New**.



4. Check the box for a feature to permit it, or uncheck the box for a feature to disallow it.

▼ Default Compliance

Inbound Call Settings <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Data <input checked="" type="checkbox"/> Minutes <input type="checkbox"/> Fall Back 	Outbound Call Settings <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Data <input checked="" type="checkbox"/> Minutes <input checked="" type="checkbox"/> Choose On Dialer 	Contact Sources <ul style="list-style-type: none"> <input type="checkbox"/> Use Native <input type="checkbox"/> Local <input checked="" type="checkbox"/> Exchange 	Personalization <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Use 'MultiLine' As Contact Label
General Settings <ul style="list-style-type: none"> <input type="checkbox"/> Allow Call Forwarding <input checked="" type="checkbox"/> Allow Scheduler <input checked="" type="checkbox"/> Allow "Show Caller ID" <input type="checkbox"/> Allow Simultaneous / Sequential Ring <input checked="" type="checkbox"/> Allow Advanced Wi-Fi Setting <input checked="" type="checkbox"/> Allow Block Caller <input checked="" type="checkbox"/> Allow SMS 	Visual Voicemail <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Allow Spoken Name Recording <input checked="" type="checkbox"/> Allow Custom Greeting Recording 	Onboarding <ul style="list-style-type: none"> <input type="checkbox"/> Enable E-Mail PIN 	

🗑️ Delete ✎ Edit

List of permissions

Inbound Call Settings

- Data: Enable/Disable using data to receive inbound calls.
- Minutes: Enable/Disable using minutes to receive inbound calls.
- Fall back: Enable/Disable trying data first, then minutes, to receive inbound calls.

Outbound Call Settings

- Data: Enable/Disable using data to make outbound calls.
- Minutes: Enable/Disable using minutes to make outbound calls.
- Choose on Dialer: Enable/Disable choosing data or minutes from the dialer when making outbound calls.

Contact Sources

- **Use Native: Enable/Disable using native contacts service in MultiLine.**
- Local: Enable/Disable importing native contacts into MultiLine.
- Exchange: Enable/Disable exchanging contacts between native device and MultiLine server.

Personalization

- Allow Personalize Number: Enable/Disable the ability to customize MultiLine number.
- Use 'MultiLine' as Contact Label: Enable/Disable the ability to label a Contact number with "MultiLine".

General Settings

- Allow Call Scheduler: Enable/Disable call scheduler function.

- Allow Scheduler: Enable/Disable scheduler function.
- Allow "Show Caller ID": Enable/Disable caller ID function.
- Allow Simultaneous/Sequential Ring: Enable/Disable simultaneous/sequential ring function.
- Allow Advanced WiFi Setting: Enable/Disable toggling of the Advanced Wifi settings.
- Allow Block Caller: Enable/Disable incoming caller blocking function.
- Allow SMS: Enable/Disable SMS messaging.

Visual Voicemail

- Allow Spoken Name Recording: Enable/Disable spoken-name voicemail greetings.
- Allow Custom Greeting Recording: Enable/Disable custom, personable voicemail greetings.

Onboarding

- Enable Email PIN: Enable/Disable sending the onboarding OTP PIN via email in addition to SMS.

You've created your custom permission

You can assign the permission set when you add users (<https://help.moviuscorp.com/help/send-multiline-invitations-add-users>).
