

# WhatsApp Message Reports

Last Modified on 10/25/2023 8:58 am EDT

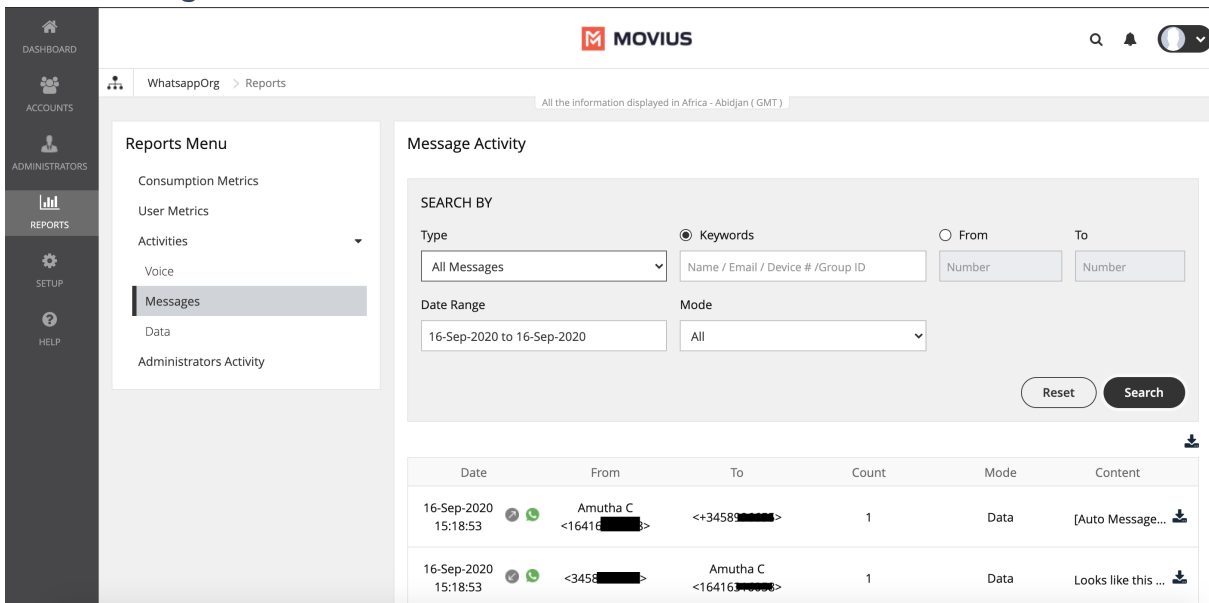
Read on to learn how to pull reports on WhatsApp Messages.

## Overview

You can retrieve your WhatsApp message reports from the Management Portal in **Reports > Activities > Messages**, just as you would SMS messages.

## How to pull WhatsApp message reports

1. Go to **Reports** then to the **Activities** page.
2. Choose **Messages**.



The screenshot shows the MOVIUS Management Portal interface. On the left is a sidebar with navigation options: DASHBOARD, ACCOUNTS, ADMINISTRATORS, REPORTS (selected), SETUP, and HELP. The main content area is titled 'WhatsAppOrg > Reports' and includes a 'Reports Menu' on the left with options like Consumption Metrics, User Metrics, Activities, Voice, Messages (selected), Data, and Administrators Activity. The main panel is titled 'Message Activity' and contains a search filter section with options for Type (All Messages), Keywords, From, To, Date Range (16-Sep-2020 to 16-Sep-2020), and Mode (All). Below the search filters is a table of message activity.

Date	From	To	Count	Mode	Content
16-Sep-2020 15:18:53	Amutha C <16416...>	<+3458...>	1	Data	[Auto Message...]
16-Sep-2020 15:18:53	<3458...>	Amutha C <16416...>	1	Data	Looks like this ...

3. WhatsApp messages are indicated by the green WhatsApp icon.

Date	From
16-Sep-2020 15:18:53	Amutha C <16416...>
16-Sep-2020 15:18:53	<3458...>

## Messages activities

**Field**                      **Description of Use**

Field	Description of Use
	You can narrow your search to:
Type	<ul style="list-style-type: none"><li>• All messages</li><li>• All SMS messages</li><li>• SMS messages received</li><li>• SMS messages sent</li><li>• All WhatsApp messages</li><li>• WhatsApp messages received</li><li>• WhatsApp messages sent</li></ul>
Keywords	Narrow your search to Name, Email, Device #, or group id
From/To	Narrow your search to messages from or two specific numbers
Date Range	Narrow your search within a start date and end date
Mode	Narrow your search to messages sent over TDM or data

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