

WhatsApp Message Reports

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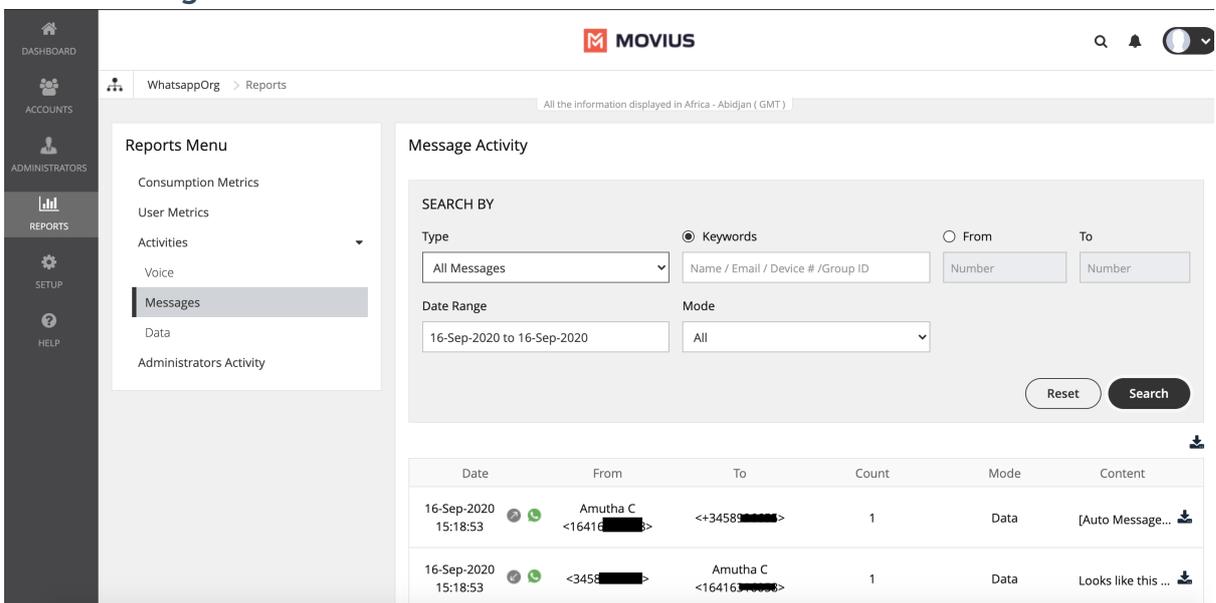
Read on to learn how to pull reports on WhatsApp Messages.

Overview

You can retrieve your WhatsApp message reports from the Management Portal in **Reports** > **Activities** > **Messages**, just as you would SMS messages.

How to pull WhatsApp message reports

1. Go to **Reports** then to the **Activities** page.
2. Choose **Messages**.



The screenshot shows the MOVIUS interface for WhatsApp Message Activity. The left sidebar contains navigation options: DASHBOARD, ACCOUNTS, ADMINISTRATORS, REPORTS (selected), SETUP, and HELP. The main content area is titled 'WhatsAppOrg > Reports' and includes a 'Reports Menu' with options like Consumption Metrics, User Metrics, Activities, Voice, Messages (selected), Data, and Administrators Activity. The 'Message Activity' section features search filters for Type (All Messages), Date Range (16-Sep-2020 to 16-Sep-2020), and Mode (All). Below the filters is a table of message activity:

Date	From	To	Count	Mode	Content
16-Sep-2020 15:18:53	Amutha C <16416...>	<+3458...>	1	Data	[Auto Message...]
16-Sep-2020 15:18:53	<3458...>	Amutha C <16416...>	1	Data	Looks like this ...

3. WhatsApp messages are indicated by the green WhatsApp icon.

Date	From
16-Sep-2020 15:18:53	Amutha C <16416...>
16-Sep-2020 15:18:53	<3458...>

Messages activities

Field **Description of Use**

Field	Description of Use
Type	<p>You can narrow your search to:</p> <ul style="list-style-type: none">• All messages• All SMS messages• SMS messages received• SMS messages sent• All WhatsApp messages• WhatsApp messages received• WhatsApp messages sent
Keywords	Narrow your search to Name, Email, Device #, or group id
From/To	Narrow your search to messages from or two specific numbers
Date Range	Narrow your search within a start date and end date
Mode	Narrow your search to messages sent over TDM or data
