

Customize the mobile app

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Read on to learn how to add your Enterprise branding to the MultiLine app.

Overview

You can edit your Enterprise's **Mobile App look and feel** under **Branding** in the **Setup** tab. You can customize:

- App Theme: Add logo and branding colors
- About Us screen: Add logo and social accounts
- FAQ screen: Add your own questions and answers with information your MultiLine users may need
- Customer Care screen: Add your IT team's phone number and email address so that user's can get help from you

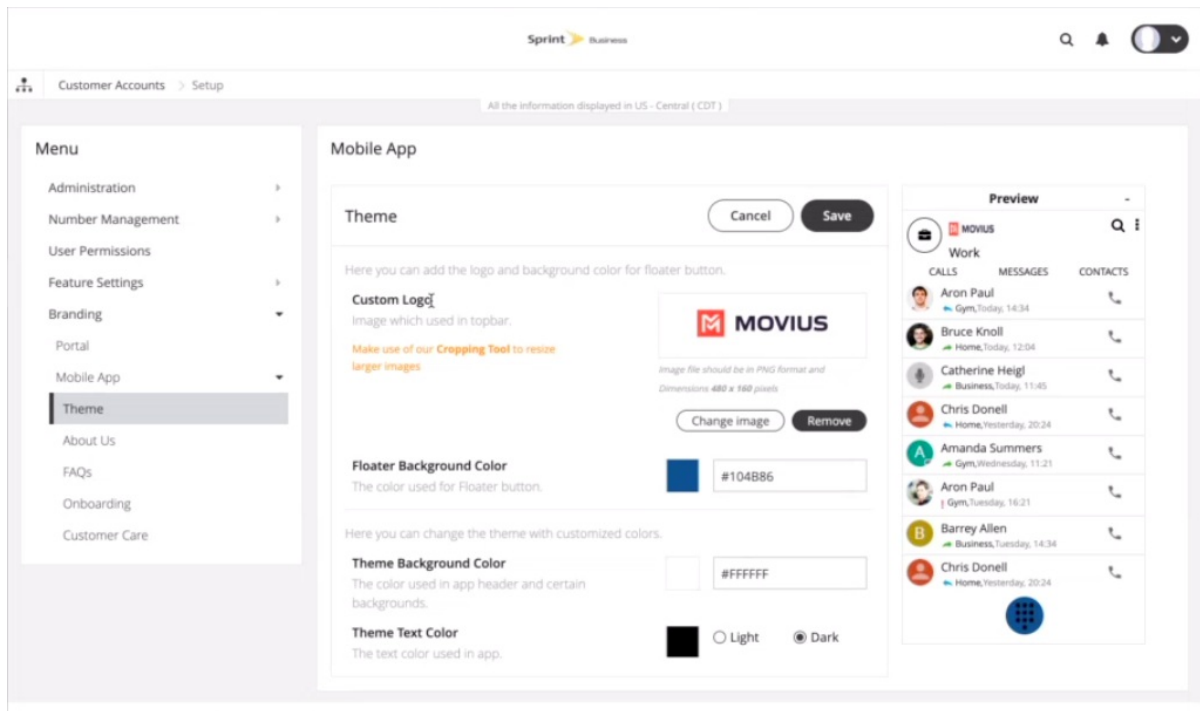
Before you start

- An admin must have "Setup" Role in the organization to do these instructions. *See [What Admin Roles are in the Management Portal](#).*

Customize theme

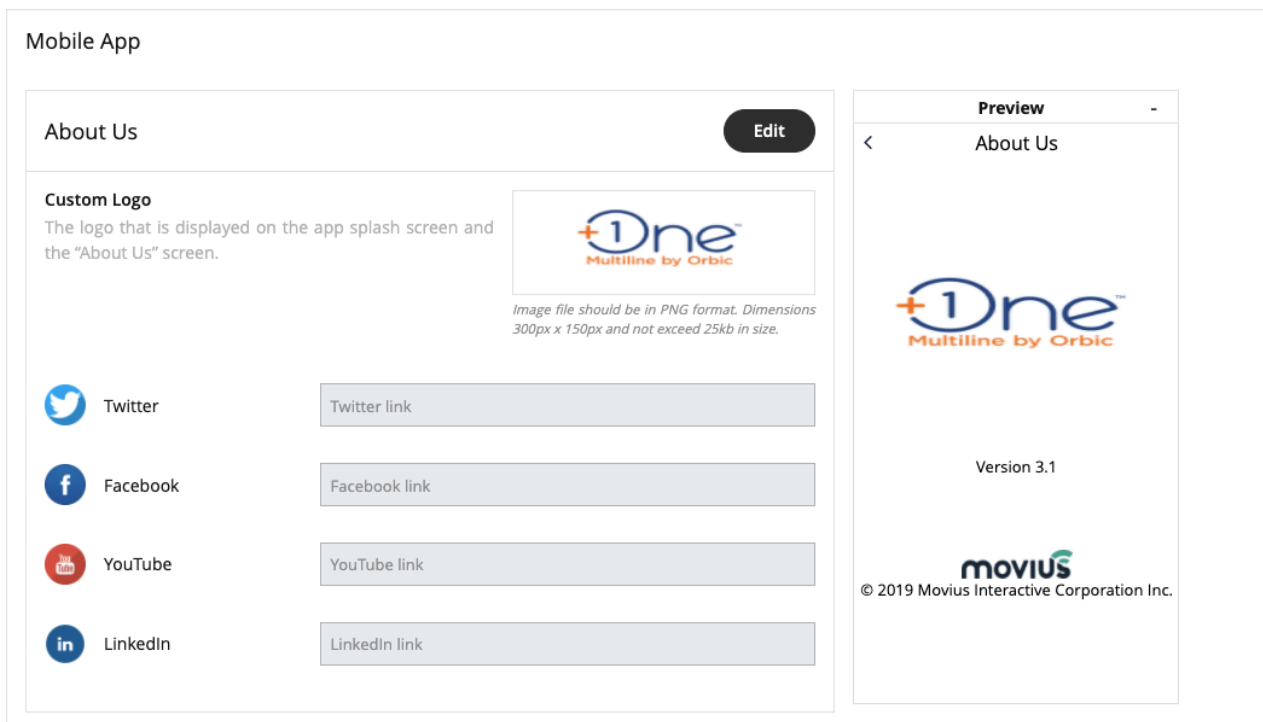
To edit your **Mobile App Theme**, customize the parameters of the following settings:

- Theme Background Color
 - Customizes the background color of the app screens
- Floater Background Color
 - Customizes the background color of the dialpad floater
- Theme Text Color
 - Customizes the color of the text/dialpad floater's 'digits'
- Custom Logo
 - Must be 480 x 160 pixels. If your logo is larger than 480 x 160 pixels, you will be prompted to use the in-app image cropper to fit the logo to size. If you logo is below 480 x 160 pixels, you will be prompted to select a larger image.
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Customize About Us screen

To customize your About Us Page, edit the parameters of the About Us tab under Branding.



- Logo must be 300 x 150 pixels.
- If your logo is larger than 300 x 150 pixels, you will be prompted to use the in-app image cropper to fit the logo to size.
- If your logo is below 300 x 150 pixels, you will be prompted to select a larger image.

- File cannot be larger than 25kb.

Customize FAQ screen

Edit questions or answers

1. Edit the default 'fill-ins' for both the Question, and the Answer fields of the questions you would like to change under the FAQs page under **Branding**.
2. Click the + icon next to a question to view its respective answer.

Add questions

1. Click the ovular **ADD** button on the top right.
2. Toggle the **Language** and **Device OS** to identify the fields you want to edit.
You can see a **Preview** of the screen on the right of the MMP.

Mobile App

The screenshot displays the 'Mobile App' configuration interface for FAQs. On the left, the 'FAQs' section includes an 'Add' button, a 'Select Language' dropdown set to 'English', and a 'Device' dropdown set to 'Android'. Below these are six numbered questions, each with a '+' icon to its left and a text input field for the question text. The questions are:

1. What is my Movius number?
2. Will my call drop if I move outside my Wi-Fi hotspot?
3. Can I force all calls I make to always use minutes?
4. Can I force all calls I make to always use data?
5. Can I force all calls I receive to always use minutes?
6. Can I force all calls I receive to always use data?

On the right, a 'Preview' panel shows the rendered FAQ screen. It features a back arrow, the title 'FAQs', and a list of the same six questions. The first question, 'What is my Movius number?', is expanded to show its answer: 'You can see the Movius Number on the main page of the application settings. If you have more than one number allocated, all numbers will be listed there.' The other questions are collapsed, showing only the question text and a right-pointing arrow.

Customize Customer Care screen

To customize your Customer Care Page, edit the contact information in the **Customer Care** tab under **Branding**.

Mobile App

Customer Care		Edit
Customer Care Phone Number(s) <small>(Comma seperated)</small>	<input type="text" value="+91968637652"/>	
Customer Care Email Address	<input type="text" value="moviusticket@moviuscorp.com"/>	
Call Progress Brand Text	<input type="text" value="Movius"/>	

