

# Reports for Enterprise-wide MultiLine usage

Last Modified on 10/25/2023 8:56 am EDT

Read on to learn how to view how many messages, calls, and data have been consumed by all the users in your organization.

## **Overview**

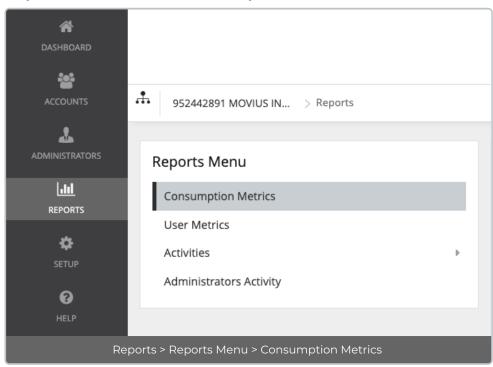
**The Consumption Metrics** page will give you an enterprise-wide overview of your organization's MultiLine usage - tracking and graphing the amount of minutes used, messages sent, and mobile data consumed. You can choose to view a number of timeframes, including the current cycle, past cycle, or week by week.

## **Before you start**

 An admin must have "Reports" Privilege in their Role in the organization to do these instructions. See <u>What Admin Privileges are in Management Portal?</u> (https://help.moviuscorp.com/help/what-admin-roles-mmp)

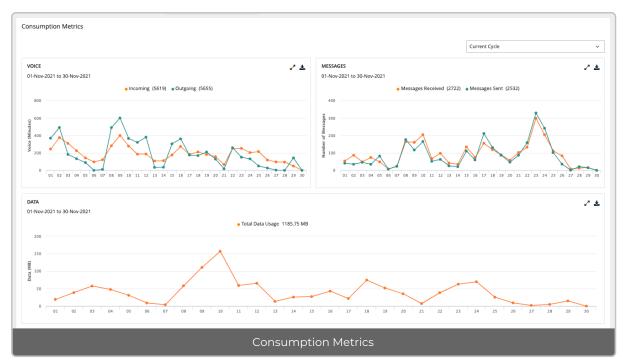
## How to view enterprise consumption metrics

1. Go to the **Reports** tab and then to the **Consumption Metrics** tab in the sub-menu.



2. Consumption Metrics will automatically display Voice, Messages, and Data for the Current Cycle.

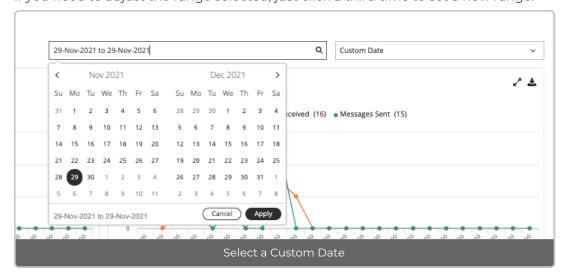




3. Use the drop-down menu in the top right to view by Custom Date, Today, Last 7 Days, Current Cycle, or Last Cycle.

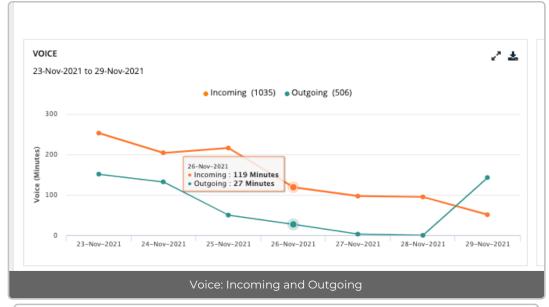


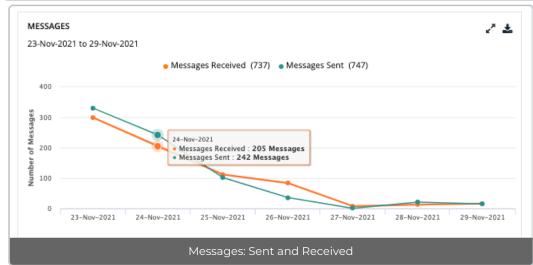
- If you select custom date, you can select a day or range from the calendar.
  - Click twice on a day to view usage for the day, click twice on two different days to set a range.
  - If you need to adjust the range selected, just click a third time to set a new range.

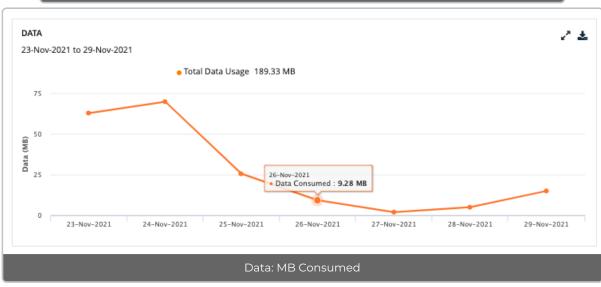


4. Hover the mouse over data points to see more information.









5. Click the download icon 🕹 to download a report.



## Consumption-Voice-Last7days-952442891MOVIUSINTERACTIVECORP-29-

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Report name	Consumption Voice	
Date/Time	29-Nov-2021 10:13	
Duration	Last 7 days	
Organization Name	952442891 MOVIUS INTERACTIVE CORP	
From Timestamp	23-Nov-2021	
To Timestamp	29-Nov-2021	
Timezone	US/Central (-06:00)	
Total Calls Received(Minutes)	1035	
Total Calls Made(Minutes)	506	
TimeStamp	Incoming Duration	Outgoing Duration
29-Nov-2021	51	143
28-Nov-2021	95	0
27-Nov-2021	97	3
26-Nov-2021	119	27
25-Nov-2021	216	50
24-Nov-2021	204	132
23-Nov-2021	253	151

## Example Report: Voice

## Consumption-SMS-

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Report name	Consumption SMS		
Date/Time	29-Nov-2021 10:12		
Duration	Last 7 days		
Organization Name	952442891 MOVIUS INTERACTIVE CORP		
From Timestamp	23-Nov-2021		
To Timestamp	29-Nov-2021		
Timezone	US/Central (-06:00)		
Total messages Received	737		
Total messages Sent	747		
TimeStamp	Incoming SMS	Outgoing SMS	
29-Nov-2021	16	15	
28-Nov-2021	13	21	
27-Nov-2021	8	1	
26-Nov-2021	84	36	
25-Nov-2021	112	102	
24-Nov-2021	205	242	
23-Nov-2021	299	330	

Example Report: SMS Consumption



Consumption-Data-		
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Report name	Consumption Data	
Date/Time	29-Nov-2021 10:14	
Duration	Last 7 days	
Organization Name	952442891 MOVIUS INTERACTIVE CORP	
From Timestamp	23-Nov-2021	
To Timestamp	29-Nov-2021	
Timezone	US/Central (-06:00)	
Total Data(MB)	189.33	
TimeStamp	Data(MB)	
29-Nov-2021	15.0	
28-Nov-2021	5.0	
27-Nov-2021	2.0	
26-Nov-2021	9.28	
25-Nov-2021	25.54	
24-Nov-2021	69.74	
23-Nov-2021	62.77	

Example Report: Data