About Admin Privileges

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Read on to learn about Admin privileges in Management Portal.

Overview

When using this help center, you may see instructions that tell you you require a specific "Privilege". Privileges are actions that administrators can perform in the Portal. A Role defines a group of Privileges, see Create Admin Roles in Management Portal [↗] (https://help.moviuscorp.com/help/admins-create-admin-roles) [↗], and are assigned to administrators when they are added to the Portal.

Below is a table of all the privileges which exist in the Management Portal and their description.

Table of Admin Privileges

Privileges	Description
Accounts	This privilege allows an administrator to **View** user accounts; **Invite** new users; **Edit and Move**, **Delete** existing accounts, and **Filter**.
Accounts Bulk Operations	This privilege allows an administrator to **Invite**, **Edit**, and **Delete** multiple user accounts at once based on **Filter** results.
Administrators	This privilege allows an administrator to **View** all other Administrators; **Create** new Administrator IDs; **Edit** existing information for other Administrators or **Delete** an existing Administrator ID.
API Users	This privilege allows an administrator to **View** user accounts; **Create** new API users; **Edit** and **Delete** existing API users.
Reports	This privilege contains three main categories such as **View**, **Download** and **ADK APIs** Options under **ADK APIs** - **Call recording** shows the recorded calls. - **Message logging** shows the recorded messages. - SMS Opt-In Options applicable for **View** & **Download** - **Consumption Metrics** – are usage charts summarized for that organization. - **User Metrics** – is a summary of usage across users in that organization. - **Administrator Activity** – shows the Administrator's activities on the portal. - **Activities** – are the detailed records (Movius CDRs) around the activity. As this is highly sensitive data, only authorized users should have access to this privilege. - **Call recording** shows the recorded calls. - **Message logging** shows the recorded messages. - **SMS Opt-In**

Privileges	Description
Setup	This section grants the following admin permissions: Edit permissions: **Company Profile** – Provides Company details. **Invitation Templates** – Provides options for SMS and Email Invitation templates. **Manage Alerts** – Provides options for the Alerts to Administrators. **Domain Restriction** – Provides the ability to restrict invitation access to domains. **Application Version** – Provides details about the MultiLine application. **Two Factor Authentication** – Provides an additional layer of security to control suspicious login activity. **Webhook Events** **Number Management –** Provides the options for managing the numbers allocated to an organization. **User Permissions** – Provides the ability to define features available on the application. **Feature Settings** – Mobile Recording (Call Recording & Message Logging) – Provides options around Mobile Recording. **Messages** – Synchronization & Multimedia Messages. **SMS Opt-In** – Allows access to the Call and SMS recordings using the ADK. **In-App Messaging** **Branding** – Portal & Mobile App. View Permissions **Company Profile** – Provides Company details. **Invitation Templates** – Provides options for SMS and Email Invitation templates. **Manage Alerts** – Provides options for the Alerts to Administrators. **Domain Restriction** – Provides the ability to restrict invitation access to domains. **Application Version** – Provides details about the MultiLine application. **Two Factor Authentication** – Provides an additional layer of security to control suspicious login activity. **Webhook Events** **Number Management –** Provides the options for managing the numbers allocated to an organization. **User Permissions** – Provides the ability to define features available on the application. **Feature Settings** – Manage Recording (Call Recording & Message Logging) - Provides options around Mobile Recording. **Messages** – Synchronization & Multimedia Messages. **SMS Opt-In -** Allows access to the Call and SMS recordings using the ADK. **In-App Messaging**

Privileges	Description
Roles and Privileges	This section grants the following admin permissions: • **View** all the roles; • **Create** a new role; • **Edit** an existing role; • **Delete** an existing role.
Help	This grants permissions to admins to **View** or **Edit** contents in the Help section.
Profile	This section grants the following admin permissions: • **View** Administration Profiles and Sub-Organizations • **Edit** Administration Profiles and Sub-Organizations • **Create Sub-Organization** • **Delete Sub-\Organizations**