

## Will I see missed calls when my Business Hours are set?

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The Business Hours schedule offers sliders to set the hours you're available on your MultiLine number. Any incoming calls that are received outside those set hours will automatically be forwarded to your MultiLine voicemail and the messages will appear in your MultiLine messages list and won't register as a missed call.

If you prefer to see missed calls instead, turn off Business hours schedule. You can silence your phone, or just silence MultiLine notifications (https://help.moviuscorp.com/help/edit-ringtone-and-notification-preferences), if you don't want MultiLine to ring your phone.