

Manage Alerts

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You can set up alerts that automatically send emails to designated recipients when an event occurs, such as account deletion.

Overview

Setting up alerts helps your organization keep informed about events important to them. You can send the alerts to the organization's administrator as well as other parties by adding their email addresses. You can manage alerts under Administration in the Setup tab.

Before you start

Admins must have Setup privileges in the organization to manage alerts.

Turning alerts on or off

The Manage Alerts tool is in the Setup menu.

Event Description	Email Recipients	Status
<input type="radio"/> Suspicious Login Activity	Dave.Townsend@MoviusCorp.com	<input checked="" type="checkbox"/>
<input type="radio"/> User Granted Administrator Privilege	Dave.Townsend@MoviusCorp.com	<input checked="" type="checkbox"/>
<input type="radio"/> Account Added	Dave.Townsend@MoviusCorp.com	<input checked="" type="checkbox"/>
<input type="radio"/> User Revoked Administrator Privilege	Dave.Townsend@MoviusCorp.com	<input checked="" type="checkbox"/>

1. Go to the organization where you want to perform the action.
2. Go to Setup > Manage Alerts.
3. Click on the toggles to turn an alert on or off.
 - Green checkmark means email recipients will be notified when the event happens.
 - Grey toggle means email recipients won't be notified when the event happens

Adding recipients to an alert

1. Click on the radio button to select an Event, then click Edit Alert.

Edit Alerts

Alert Name

Account suspended by administrator

Deliver To

Organization Administrator

Other Recipients

Cancel

Save

2. Add email addresses in the **Other Recipients** field, then click **Save**.

What alerts are available?

Alert Name	Description
Account Moved	An administrator can select an organization administrator or a recipient to receive this alert when an account is moved to or from the organization.
Threshold exceeded for invitations	An administrator can select all administrators or other recipients to receive this alert when the count of numbers needed for pending invitations exceeds the count of available numbers.
User granted administrator privilege	An administrator can select all administrators or other recipients to receive this alert when administration rights are granted to a user.
Suspended Account made active	An administrator can select all administrators or other recipients to receive this alert when a user account that was previously suspended is reactivated.
Account added	An administrator can select all administrators or other recipients to receive this alert when a new Movius user account is added in the Portal.
New administrator	An administrator can select all administrators or other

Alert Name	Description
added	recipients to receive this alert when a new organization
Number utilization threshold exceeded	An administrator can select all administrators or other recipients to receive this alert when the percentage of numbers used exceeds the set threshold.
User revoked administrator privilege	An administrator can select all administrators or other recipients to receive this alert when a user administrator rights are revoked.
Suspicious login activity	An administrator can select all administrators or other recipients to receive this alert when an unauthorized person is attempting to access a user account.
Account deleted	An administrator can select all administrators or other recipients to receive this alert when an administrator deletes a MultiLine user account.
Administrator and MultiLine password changed	An administrator can select all administrators or other recipients to receive this alert when a user password is changed.
Account suspended by administrator	An administrator can select all administrators or other recipients to receive this alert when a user account is suspended.
Privacy Settings Opted Out	When a user turns-off or rejects privacy policy, the user account will be suspended. An alert is sent to the defined administrator.
Privacy Settings Resumed	When a user turns-on or resumes privacy policy, the user account will be resumed. An alert is sent to the defined administrator.