

Customize SMS invitations

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Read this instruction to learn how to customize SMS invitations.

Overview

Admins can customize SMS invitations. We provide a default SMS invitation with the required information that you can edit according to the needs of your organization.

Before you Start

- An admin must have "Setup" Role in the organization to do these instructions. See *What Admin Roles are in the Management Portal*.

Edit the SMS invitation template

Change the text of the SMS invitation template in Setup > Message Template.

1. Go to **Setup > Administration > Invitation Templates > Messages**.
2. Click **Edit**. Make any desired changes.
Note: You must include required variables. See below for list of parameters
3. Click **Preview Template** to see how edits would look and make sure that parameters are working properly.
4. Click **Save**.

List of invitation variables

Variable name	Description	Required?
{f_name}	First name of the invited user.	No
{l_name}	Last name of the invited user.	No
{sign_in_link}	If the user does not have the app, clicking this link will take the user to the App or Play store. If the user already has the app, it will open the app.	Yes

Your custom MultiLine SMS invitation is ready!

All new SMS invitations sent will have your custom content.

