

Customize App and Portal Branding

Last Modified on 06/27/2024 3:24 pm EDT

Set MultiLine to have your company logo, colors, and contact information.

Customize the mobile app

Read on to learn how to add your Enterprise branding and help information to the MultiLine app.

Overview

You can edit your Enterprise's Mobile App look and feel under **Branding** in the **Setup** tab. You can customize:

- App Theme: Add logo and branding colors
- About Us screen: Add logo and social accounts
- FAQ screen: Add your own questions and answers with information your MultiLine users may need
- Customer Care screen: Add your IT team's phone number and email address so that user's can get help from you

Before you start

- An admin must have "Setup" Privilege in their Role in the organization to do these instructions. See [What Admin Privileges are in Management Portal?](https://help.moviuscorp.com/help/what-admin-roles-mmp/) [🔗](https://help.moviuscorp.com/help/what-admin-roles-mmp/)

Customize theme

To edit your **Mobile App Theme**, customize the parameters of the following settings:

- Theme Background Color
 - Customizes the background color of the app screens
- Floater Background Color
 - Customizes the background color of the dialpad floater
- Theme Text Color
 - Customizes the color of the text/dialpad floater's 'digits'
- Custom Logo
 - Must be 480 x 160 pixels. If your logo is larger than 480 x 160 pixels, you will be prompted to use the in-app image cropper to fit the logo to size. If you logo is below 480 x 160 pixels, you will be prompted to select a larger image.

952442891 MOVIUS IN... > WhatsApp > Setup

All the information displayed in US - Central (CDT)

Menu

- Administration
- Number Management
- User Permissions
- Feature Settings
- Branding
- Portal
- Mobile App
 - Theme**
 - About Us
 - FAQs
 - Customer Care

Mobile App

Theme Edit

Here you can add the logo and background color for floater button.

Custom Logo
Image which used in topbar.




Image file should be in PNG format and Dimensions 480 x 160 pixels

Floater Background Color
The color used for Floater button.

Here you can change the theme with customized colors.

Theme Background Color
The color used in app header and certain backgrounds.

Theme Text Color
The text color used in app.

Light
 Dark

Preview

MOVIUS

Work: +1 678-919-8328

CALLS MESSAGES CONTACTS

Aron Paul
Gym, Today, 14:34

Bruce Knoll
Home, Today, 12:04

Catherine Heigl
Business, Today, 11:45

Chris Donell
Home, Yesterday, 20:24

Amanda Summers
Gym, Wednesday, 11:21

Aron Paul
Gym, Tuesday, 16:21

Barrey Allen
Business, Tuesday, 14:34

Chris Donell
Home, Yesterday, 20:24

Customize About Us screen

To customize your **About Us Page**, edit the parameters of the **About Us** tab under **Branding**.

All the information displayed in US - Central (CDT)

Menu

- Administration
- Number Management
- User Permissions
- Feature Settings
- Branding
- Portal
- Mobile App
 - Theme
 - About Us**
 - FAQs
 - Customer Care

Mobile App

About Us Edit

Custom Logo
The logo that is displayed on the app splash screen and the "About Us" screen.








Image file should be in PNG format. Dimensions 300px x 150px and not exceed 254B in size.

 Twitter


 Facebook

 YouTube


 LinkedIn

Preview

About Us

 MultiLine

Version 3.1

 MOVIUS
Copyright © Movius Corp. All rights reserved.

- Logo must be **300 x 150 pixels**.
- If your logo is larger than **300 x 150 pixels**, you will be prompted to use the in-app image cropper to fit the logo to size.
- If your logo is below **300 x 150 pixels**, you will be prompted to select a larger image.
- File cannot be larger than **25kb**.

Customize FAQ screen

Edit questions or answers

1. Edit the default 'fill-ins' for both the Question, and the Answer fields of the questions you would like to change under the **FAQs** page under **Branding**.
2. Click the **+** icon next to a question to view its respective answer.

Add questions

1. Click the ovular **ADD** button on the top right.
2. Toggle the **Language** and **Device OS** to identify the fields you want to edit.
You can see a **Preview** of the screen on the right of the MMP.

Mobile App

FAQs Add

Select Language :

Device :

- + 1.
- + 2.
- + 3.
- + 4.
- + 5.
- + 6.

Preview

< FAQs

What is my Movius number? ▾
You can see the Movius Number on the main page of the application settings. If you have more than one number allocated, all numbers will be listed there.

Will my call drop if I move outside my Wi-Fi hotspot? >

Can I force all calls I make to always use minutes? >

Can I force all calls I make to always use data? >

Can I force all calls I receive to always use minutes? >

Can I force all calls I receive to always use data? >

What does the red dot on the top left-hand corner mean? >

How do I check my voicemail? >

Customize Customer Care screen

To customize your **Customer Care Page**, edit the contact information in the **Customer Care** tab under **Branding**.


This information will show in the Help section of the Mobile and Desktop applications. See [How do I contact support?](https://help.moviuscorp.com/help/how-do-i-contact-support?) <https://help.moviuscorp.com/help/how-do-i-contact-support?>


Mobile App

Customer Care		Edit
Customer Care Phone Number(s) (Comma seperated)	<input type="text" value="+91968637652"/>	
Customer Care Email Address	<input type="text" value="moviusticket@moviuscorp.com"/>	
Call Progress Brand Text	<input type="text" value="Movius"/>	

Preview -

< Customer Care


+91968637652


moviusticket@moviuscorp.com

Customize the Portal

Read on to learn about customizing the Management Portal.

Overview

We allow you to set your company logo in the Management Portal.

Before you start

- An admin must have "Setup" Privilege in their Role in the organization to do these instructions. See [What Admin Privileges are in Management Portal?](https://help.moviuscorp.com/help/what-admin-roles-mmp/)  (<https://help.moviuscorp.com/help/what-admin-roles-mmp/>) 

Personalizing the Portal

To personalize the Portal branding:

1. Go to **Setup**, then **Branding**, then **Portal**.
2. Tap **Edit**.
3. Switch selection from **Default Logo** to **Custom Logo**.
4. Tap **Choose Image**.
5. Upload your PNG or JPG logo file with resolution of 130 x 40 px and less than 10 MB.

- DASHBOARD
- ACCOUNTS
- ADMINISTRATORS
- REPORTS
- SETUP
- HELP

952442891 MOVIUS IN... → WhatsApp > Setup

All the information displayed in US - Central (CDT)

Menu

- Administration ▶
- Number Management ▶
- User Permissions
- Feature Settings ▶
- Branding ▼
- Portal**
- Mobile App ▼
- Theme
- About Us
- FAQs
- Customer Care

Portal**Logo** Edit**Default Logo** **Custom Logo**

Select the image and upload your own PNG, or JPG with a resolution of 130 x 40 pixels, no larger than 10 KB. This appears in the top navigation bar on every page.

Choose Image