

## What is MultiLine?

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MultiLine provides users a separate business number for all work calls, texts, social messaging, voicemail, and contacts on their smart phone. You'll be able to do all your work calling and messaging using this separate phone number, and keep your personal number private. This is all done completely with software and without the need for a second SIM.

MultiLine mobile apps provide a separate dialer, call and message log, voicemail, and business features. You can also use your MultiLine number from the desktop, Microsoft Teams, or from within Salesforce CRM.

Because the MultiLine number is a real carrier-supported number, you don't need an internet connection to make calls but can use cellular minutes. You'll learn more about this in <u>Call Settings</u>: <u>Set Data or Minutes calling modes</u> (<u>https://help.moviuscorp.com/help/call-settings</u>) **2**.