

WeChat Messaging - Teams

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Read on to learn about WeChat Messaging from the MultiLine Messaging app for Microsoft Teams.

Overview

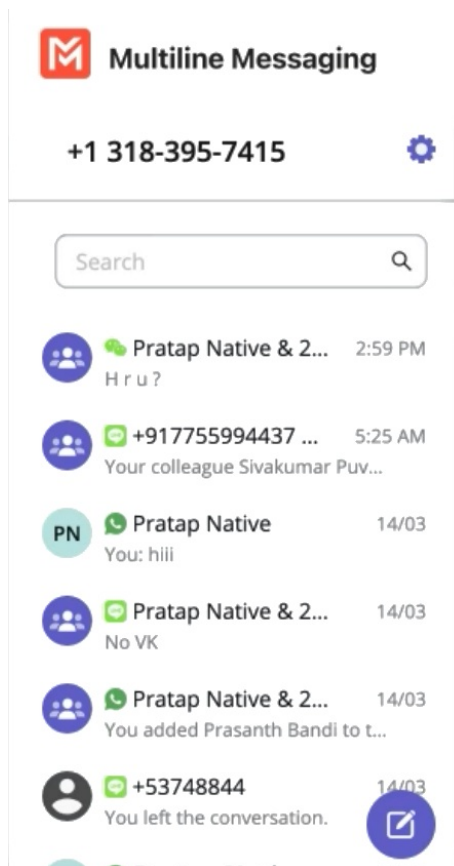
With the WeChat add-on, MultiLine users can message with WeChat users.

Before you start

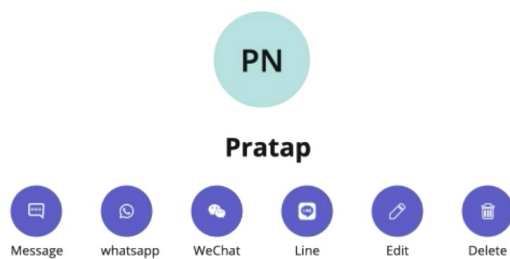
- Using WeChat from MultiLine Messaging Microsoft Teams app requires it to be enabled by your MultiLine administrator.
- WeChat users must initiate the conversation.

How it works

In your message threads, the WeChat icon  indicates the conversation is happening on WeChat. Select the message to begin chatting.



You can find your WeChat conversation with a contact by selecting the WeChat icon from the Contact details screen.



You can also begin chatting by selecting the **New Message** notification.

Validated phone number feature

For regulated users, WeChat users may have their phone number validated for verification purposes. You will see this validated phone number below the Contact Name.

